Department of Labor Division of Vocational Rehabilitation FY2010 Request: \$275,400 Social Security and Employment Data Interface Reference No: 46912

**AP/AL:** Appropriation **Project Type:** Information Systems

Category: Development

Location: Statewide Contact: Cheryl A. Walsh
House District: Statewide (HD 1-40) Contact Phone: (907)465-6927

Estimated Project Dates: 07/01/2009 - 06/30/2011

## **Brief Summary and Statement of Need:**

The Division of Vocational Rehabilitation Administration will create an electronic interface between the Division's management information system, the Social Security Administration's (SSA) beneficiary database housed in the Department of Health and Social Services and the unemployment insurance database in the Department of Labor and Workforce Development. Information from these sources is needed for the division to process claims under the SSA's Ticket to Work program and to determine job retention as outlined under the Workforce Investment Act. The project allows access to Social Security and labor information which can be used in the division's mission to help clients become more economically self-sufficient.

Funding:	FY2010	FY2011	FY2012	FY2013	FY2014	FY2015	Total
Gen Fund	\$275,400						\$275,400
Total:	\$275,400	\$0	\$0	\$0	\$0	\$0	\$275,400
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Operating & Maintenance Costs:  Project Develop Ongoing Oper			•	Amou	<u>int</u> 5	Staff 0 0	
			One-Time S	_		0	0

## **Additional Information / Prior Funding History:**

This project has no prior funding history. This project contributes to the department's mission by providing accurate information on clients becoming employed in career jobs rather than short term employment which can result in clients returning to the program for additional services.

## **Project Description/Justification:**

Information Technology Capital Project Review Form FY2010

- 1. Has this project been previously approved? No. This project is included in the Department's Information Technology Plan.
- 2. What is the purpose of the project?

To create an electronic interface between the Division of Vocational Rehabilitation's (DVR) case management system AWARE, the Social Security Administration's (SSA) beneficiary database

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housed in the Department of Health & Social Services, the Unemployment Insurance database through Department of Labor & Workforce Development (DOLWD), and the Wage record Interchange System and Federal Employment Data Exchange System through DOLWD Research and Analysis. The information from these sources is needed for DVR to process claims under SSA's Ticket to Work program and to determine job retention as outlined under the Workforce Investment Act. The SSA data identifies those DVR clients who are receiving SSA benefits and information pertaining to the benefits while the other sources provide employment and wage information on DVR clients who are working as a result of vocational rehabilitation services.

The Ticket to Work and Self-Sufficiency Program is an employment program for people with disabilities who want to work. The Ticket Program is part of the Ticket to Work and Work Incentives Improvement Act of 1999. New regulations for this program were implemented in July 2008. Under the Ticket Program, the SSA reimburses state vocational rehabilitation agencies for certain services provided to SSA beneficiaries who are successfully employed.

3. Is this a new systems development project? No.

Upgrade or enhancement to existing department capabilities? Yes. This interface will automate the process of identifying SSA recipients and their employment information along with automating the process for submitting claims to SSA allowing the division to capture all SSA reimbursements available to the division.

4. Specifically, what hardware, software, consulting services, or other items will be purchased with this expenditure? (Include a line item breakdown.)

Anticipated expenditures are:

Project initiation/planning	\$5,500
Requirements definition	\$56,300
System Design	\$100,000
System Integration and testing	\$112,000
Installation and deployment	\$1,600

5. How will service to the public measurably improve if this project is funded? Does project affect the way in which other public agencies will conduct their business?

This project will allow the Division to accurately indentify Social Security beneficiaries receiving benefits and help automate the process of collecting Social Security reimbursements. There will be no impact on how other public agencies conduct their business.

7. What are the potential out-year cost implications if this project is approved? (Bandwidth requirements, etc.)

None.

8. What will happen if the project is not approved?

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The Division would have difficulty in meeting the requirements under SSA's Ticket to Work program and to determine job retention as outlined under the Workforce Investment Act.