

Professional Licensing Website Development

FY2009 Request: \$400,000
Reference No: 45293

AP/AL: Appropriation
Category: General Government
Location: Statewide
House District: Statewide (HD 1-40)
Estimated Project Dates: 07/01/2008 - 07/01/2013

Project Type: Information Systems
Contact: Sam Thomas
Contact Phone: (907)465-2506

Brief Summary and Statement of Need:

Of the 38 professional licensing programs, only six are available to the public for online self-service. This project will bring the remaining 32 professional licensing programs online, enhance the existing six programs, and create a new internal application for online professional license administration. This project contributes to the mission of providing administrative support to all divisions and agencies and results in efficient and secure information technology services.

Funding:	FY2009	FY2010	FY2011	FY2012	FY2013	FY2014	Total
Rcpt Svcs	\$400,000						\$400,000
Total:	\$400,000	\$0	\$0	\$0	\$0	\$0	\$400,000

<input type="checkbox"/> State Match Required	<input checked="" type="checkbox"/> One-Time Project	<input type="checkbox"/> Phased - new	<input type="checkbox"/> Phased - underway	<input type="checkbox"/> On-Going
0% = Minimum State Match % Required		<input type="checkbox"/> Amendment	<input type="checkbox"/> Mental Health Bill	

Operating & Maintenance Costs:

	<u>Amount</u>	<u>Staff</u>
Project Development:	0	0
Ongoing Operating:	0	0
<u>One-Time Startup:</u>	0	
Totals:	0	0

Additional Information / Prior Funding History:

No prior funding has been requested.

Project Description/Justification:

Information Technology Capital Project Review Form FY2009

1. Has this project been previously approved? No.

2. What is the purpose of the project?

The Division is mandated by Alaska Statute 08.01 to provide administrative, budgetary, technical, and investigative support to licensing programs within the Centralized Licensing statutes. The division currently administers 38 professional license programs. Of the 38 professional licenses, only six are available for self-service by the public over the internet.

The goals of this project are threefold:

- 1) Bring the remaining 32 professional licenses online for public self-service.
- 2) Enhance self service options for the six professional licenses currently on the web.

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- 3) Create a new internal application that allows professional license administrators to autonomously administer renewals. Administration of the six professional license types currently requires extensive programmer support.

Project cost:	Capital:			Annual O&M costs or savings
	Prior Years	FY 2008	FY 2009	
General Funds				
General Fund Match				
General Fund Program Receipts				
I/A Receipts (dept. and fund source)				
Other Funds - 1156 Rcpt Svcs			400,000	
Federal Funds				
Total			400,000	

3. Is this a new systems development project?

Yes.

Upgrade or enhancement to existing department capabilities?

Yes.

4. Specifically, what hardware, software, consulting services, or other items will be purchased with this expenditure? (Include a line item breakdown.)

Project Initiation / Planning	10,000
Requirements Definition	50,000
Staff Resources Required	100,000
Software Installation / Programming	200,000
System Integration and Testing	20,000
Installation and Deployment	15,000
Corrective and Adaptive Maintenance	5000

5. How will service to the public measurably improve if this project is funded?

Increases convenience to the public by allowing licenses to be purchased and renewed online. Eliminates the need to use the mail or come into the office.

6. Does project affect the way in which other public agencies will conduct their business?

No.

7. What are the potential out-year cost implications if this project is approved? (Bandwidth requirements, etc.)

None anticipated.

8. What will happen if the project is not approved?

Continued level of walk in and mail volume for processing the 32 licenses will not be web-enabled. Continued use of programmer time to administer the six web-enabled license programs.