

State of Alaska FY2009 Governor's Operating Budget

Department of Health and Social Services Quality Control Component Budget Summary

Component: Quality Control

Contribution to Department's Mission

This federally-mandated Quality Control auditing unit samples and validates Medicaid, Child Care and Food Stamp program eligibility and benefit accuracy. It performs work quality audits of other state-funded public assistance programs, monitors certain required computer matching interface data, and conducts special project reviews to ensure program integrity. The unit provides the source data on several performance measurement targets.

Core Services

- Quality Assessment unit staff conducts required Child Care, Food Stamp and Medicaid program case reviews. The purpose is to gather information to determine the accuracy of the state's eligibility and benefit determinations. The unit also samples Alaska Temporary Assistance program (ATAP) and Adult Public Assistance (APA) benefits to assess the effectiveness of state policies, payment accuracy, and data not available from the automated system.
- Each month, Quality Assessment (QA) staff randomly samples cases and thoroughly assesses the accuracy of eligibility decisions. Staff analyzes results of these reviews to determine the success in meeting the agency's mission and desired outcomes, and shares assessments regularly with agency staff. Error trends are analyzed and corrective action initiatives are implemented as needed. Staff regularly performs specialized review projects to help assess and assure work quality and program integrity.

FY2009 Resources Allocated to Achieve Results

FY2009 Component Budget: \$1,881,000	Personnel:	
	Full time	20
	Part time	0
	Total	20

Key Component Challenges

- The unit's priority is timely and accurate completion of required monthly case review samples. Mistakes found during federal re-review of the state reviews can seriously affect the state's performance status. Completing assigned reviews and fulfilling the frequent requests for state-funded program reviews and special evaluation projects are on-going challenges.
- In FY08 the unit will be called upon to implement both federally mandated Child Care Development Fund Error Rate Reporting and the Payment Error Rate Measurement (PERM) eligibility reviews for Medicaid and the State Children's Health Insurance Program (SCHIP), along with completing Food Stamp and Medicaid Eligibility Quality Control (MEQC) reviews. The unit also provides increased support by researching and taking appropriate action on the national Public Assistance Reporting Information System (PARIS) data matches.
- Insufficient lead time between the release of the federal rules and supporting guidance and implementation of the Child Care Development Fund Error Rate Reporting and Payment Error Rate Measurement (PERM) for FFY08 eligibility reviews has hampered effective planning. The division is developing strategies for performing the reviews and will be evaluating whether any additional budget support will be needed after gaining experience during the first year of this newly required practice.

Significant Changes in Results to be Delivered in FY2009

- Completion of eligibility and payment reviews required by new Medicaid and Child Care rules.
- Results will be compiled, finalized and reported. Based upon these findings, corrective action and continuous

improvement initiatives will be implemented.

- The unit anticipates expanding the number of Adult Public Assistance and Alaska Temporary Assistance reviews upon completion of the Child Care and Medicaid reviews.

Major Component Accomplishments in 2007

- The unit staff had very few federal re-review variances, contributing significantly to progressive improvement in the state's food stamp payment error rate.
- Staff met all monthly federal quality control review reporting deadlines.
- The Quality Assurance staff completed nearly 2,300 Food Stamp, Medicaid, Adult Public Assistance and Alaska Temporary Assistance program case reviews in FFY07.
- In FY07, 276 Alaska Temporary Assistance program reviews were completed. Alaska is one of the few states that closely monitor eligibility and payment accuracy for its Temporary Assistance for Needy Families program.
- In FY07 staff initiated case reviews and the accompanying continuous improvement focus for Alaska's Adult Public Assistance program.
- Staff contributions to the Quality Assessment Review Committee helped to reduce reportable payment errors and enhance the division's work quality and continuous improvement focus.
- Staff conducted numerous work quality review projects to support the division's continuous improvement initiatives, notably case accuracy analysis, Medicaid case review projects, and targeted case reviews for required office management evaluations.

Statutory and Regulatory Authority

7 CFR 275.10	Food Stamp Quality Control
45 CFR 431.800	Medicaid Quality Control
42 CFR 431 and 457	Medicaid Program and State Children's Health Insurance Program (SCHIP) Payment Error Rate Measurement (PERM)
45 CFR 98 (K)	Child Care and Development Fund Error Rate Reporting

Contact Information
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**Quality Control
Component Financial Summary**

All dollars shown in thousands

	FY2007 Actuals	FY2008 Management Plan	FY2009 Governor
Non-Formula Program:			
Component Expenditures:			
71000 Personal Services	1,007.8	1,354.5	1,591.9
72000 Travel	72.2	37.0	37.0
73000 Services	111.7	181.5	181.5
74000 Commodities	43.9	59.6	70.6
75000 Capital Outlay	0.0	0.0	0.0
77000 Grants, Benefits	0.0	0.0	0.0
78000 Miscellaneous	0.0	0.0	0.0
Expenditure Totals	1,235.6	1,632.6	1,881.0
Funding Sources:			
1002 Federal Receipts	601.9	841.4	965.8
1003 General Fund Match	633.7	730.2	854.1
1004 General Fund Receipts	0.0	61.0	61.1
Funding Totals	1,235.6	1,632.6	1,881.0

Estimated Revenue Collections

Description	Master Revenue Account	FY2007 Actuals	FY2008 Management Plan	FY2009 Governor
Unrestricted Revenues				
None.		0.0	0.0	0.0
Unrestricted Total		0.0	0.0	0.0
Restricted Revenues				
Federal Receipts	51010	601.9	841.4	965.8
Restricted Total		601.9	841.4	965.8
Total Estimated Revenues		601.9	841.4	965.8

**Summary of Component Budget Changes
From FY2008 Management Plan to FY2009 Governor**

All dollars shown in thousands

	<u>General Funds</u>	<u>Federal Funds</u>	<u>Other Funds</u>	<u>Total Funds</u>
FY2008 Management Plan	791.2	841.4	0.0	1,632.6
Adjustments which will continue current level of service:				
-Transfer in Funds from Office of Program Review for PCN 06-4100 Moved in FY08 Management Plan	39.0	39.1	0.0	78.1
-FY 09 Bargaining Unit Contract Terms: General Government Unit	39.2	39.5	0.0	78.7
Proposed budget increases:				
-Child Care Program Performance Measures	45.8	45.8	0.0	91.6
FY2009 Governor	915.2	965.8	0.0	1,881.0

**Quality Control
Personal Services Information**

Authorized Positions		Personal Services Costs		
	FY2008 Management Plan	FY2009 Governor		
Full-time	19	20	Annual Salaries	1,001,356
Part-time	0	0	COLA	78,357
Nonpermanent	0	0	Premium Pay	0
			Annual Benefits	573,909
			<i>Less 3.73% Vacancy Factor</i>	<i>(61,722)</i>
			Lump Sum Premium Pay	0
Totals	19	20	Total Personal Services	1,591,900

Position Classification Summary

Job Class Title	Anchorage	Fairbanks	Juneau	Others	Total
Elig Qual Cntrl Tech I	11	2	2	0	15
Elig Qual Cntrl Tech II	2	0	0	0	2
Project Asst	1	0	0	0	1
Public Asst Prog Off	0	0	1	0	1
Research Analyst III	0	0	1	0	1
Totals	14	2	4	0	20