

**Reappropriation to the Department of Fish and Game for Fish and Game Licensing Modernization**      **FY2014 Request: \$0**  
**Reference No: 57188**

**AP/AL:** Appropriation

**Project Type:** Information Technology / Systems / Communication

**Category:** Natural Resources

**Location:** Statewide

**House District:** Statewide (HD 1-40)

**Impact House District:** Statewide (HD 1-40)

**Contact:** Kevin Brooks

**Estimated Project Dates:** 06/30/2013 - 06/30/2016      **Contact Phone:** (907)465-5999

**Brief Summary and Statement of Need:**

The Department of Fish and Game (Department) needs to replace its current outdated licensing system. This project will develop an integrated, web-based licensing system for issuing, tracking and accounting for all types of hunting and fishing licenses, permits, tags and other types of endorsements issued by the Department. It will be designed to take advantage of modern technologies to improve customer service, improve the efficiency of the licensing process, and the accuracy and timeliness of data.

| <b>Funding:</b> | <u>FY2014</u> | <u>FY2015</u> | <u>FY2016</u> | <u>FY2017</u> | <u>FY2018</u> | <u>FY2019</u> | <u>Total</u> |
|-----------------|---------------|---------------|---------------|---------------|---------------|---------------|--------------|
| Gen Fund        |               |               |               |               |               |               | \$0          |
| <b>Total:</b>   | \$0           | \$0           | \$0           | \$0           | \$0           | \$0           | \$0          |

|   |   |                                       |   |                                   |
|---|---|---------------------------------------|---|-----------------------------------|
| <input type="checkbox"/> State Match Required | <input type="checkbox"/> One-Time Project | <input type="checkbox"/> Phased - new | <input checked="" type="checkbox"/> Phased - underway | <input type="checkbox"/> On-Going |
| 0% = Minimum State Match % Required           |   | <input type="checkbox"/> Amendment    | <input type="checkbox"/> Mental Health Bill           |                                   |

**Operating & Maintenance Costs:**

|                      | <u>Amount</u> | <u>Staff</u> |
|----------------------|---------------|--------------|
| Project Development: | 0             | 0            |
| Ongoing Operating:   | 0             | 0            |
| One-Time Startup:    | 0             | 0            |
| <b>Totals:</b>       | <b>0</b>      | <b>0</b>     |

**Prior Funding History / Additional Information:**

Sec10 Ch29 SLA2008 P67 L19 SB221 \$200,000

In addition to this reappropriation, a \$775,000 project is included in the FY2014 Governor's capital budget to fully fund the total project cost, estimated to be \$2,775,000.

The unexpended and unobligated balance, estimated to be \$2,000,000, of the appropriation made in sec. 10, ch. 29, SLA 2008, page 67, line 17, (Department of Fish and Game, Kodiak Near Island Facility) is reappropriated to the Department of Fish and Game to update and modernize the fish and game online licensing system.

**Project Description/Justification:**

The Department generates approximately \$25 million annually from the sale of over 700,000 licenses and tags. These are largely "paper" purchases from over 1,000 vendors statewide.

The purpose of this project is to complete development of a modern, automated and consolidated licensing system for issuing and tracking all types of hunting and fishing licenses, permits, and application processes such as big game draw hunts, McNeil River bear viewing permits, and hunter education courses issued by the Department.

The mission of the Department is to protect, maintain and improve the fish, game and aquatic plant resources of the state, and manage their use and development in the best interest of the economy and well-being of the people of the state, consistent with the sustained yield principle.

This project will directly support the Department in fulfilling its mission by improving licensing management activities to better protect Alaska's natural resources. The information obtained from the public in the licensing process enables each division within the Department to fulfill its management responsibilities and provides a basis for law enforcement agencies to protect the state's resources. The new licensing system will be highly integrated and compatible with all divisions' licensing/permit information management systems, allowing for future additions to, and modifications of those licensing systems as the divisions' information needs change.

#### *Project Timeline*

The new system will be developed in stages over a three year period. It will be designed to:

- improve the customer service experience of users (those who buy licenses/permits/tags and the vendors who help with issuance)
- improve the accuracy and timeliness of the Department customer data (vendors and users),
- improve the efficiency of the licensing processes employed
- be extensible to allow for rapid changes in response to legislation or new programs
- be easily maintained by Department staff after implementation

A small contract was completed with Resource Data, Inc. to scope the project and develop a cost estimate of \$2,775,000.

This estimate has been calculated through a comprehensive metric-based approach that assigns a complexity score to each system and business process to be encompassed in the new licensing system.

The primary customer of this system will be the citizens of Alaska, as well as non-resident anglers and hunters.

Department staff will also benefit from more accurate and timely data, better financial management, and standardization processes.