

# **State of Alaska FY2014 Governor's Operating Budget**

## **Department of Health and Social Services Quality Control Component Budget Summary**

**Component: Quality Control****Contribution to Department's Mission**

Providing federally-mandated Quality Control (QC) auditing for Medicaid, Child Care, and Food Stamp program eligibility and benefit accuracy.

**Core Services**

- Conduct required Child Care, Food Stamp and Medicaid program case reviews to determine the accuracy of the eligibility and benefit determinations.
- Review Alaska Temporary Assistance Program (ATAP) and Adult Public Assistance (APA) cases to assess the effectiveness of state policies, payment accuracy, and data not available from the automated system.
- Conduct appropriate follow-up activity on data matches between public assistance and federal data bases.
- Conduct special project reviews to ensure program integrity.
- Provide the source data on program performance measurement targets.
- Analyze error trends and initiate corrective action.

**Major Component Accomplishments in 2012**

- Alaska received high performance bonuses for Food Stamp payment accuracy rate and for accurate application denials and case closures for FFY2011. Alaska is anticipated to win another bonus award for accurate closures and denials for FFY2012.
- The Quality Control staff sampled over 2,205 Food Stamp, Medicaid, and Child Care cases in FFY2012.
- In FFY2012 Quality Control staff reviewed over 1,195 Food Stamp cases within reporting deadlines, and had no variances in the federal level re-review process. This contributes significantly to progressive improvement in the state's food stamp payment error rate.

**Key Component Challenges**

- Complete assigned reviews and fulfill frequent requests for state-funded program reviews and special evaluation projects.
- Maintain efforts that ensure federal Supplemental Nutrition Assistance Program (SNAP) payment accuracy targets are met for Alaska's Food Stamp Program, and that the division remains competitive in pursuing national performance bonus awards.
- Improve performance outcomes despite pressure from growing caseloads, strained staff resources, and demands of federal program accountability requirements.
- Develop corrective action plans and identify actions to respond to new federal guidance for assessing the accuracy of Food Stamp case closure and denial determinations.

**Significant Changes in Results to be Delivered in FY2014**

- Expand use of the national Public Assistance Reporting Information System (PARIS) data match as a means to detect fraud and avoid duplicate program participation.
- Implement additional filtering strategies to identify and transition qualifying Medicaid recipients to third-party carriers.

**Statutory and Regulatory Authority**

7 CFR 275.10-14 Food Stamp Quality Control  
45 CFR 431.800-.820 ME Quality Control  
42 CFR 431 and 457 ME and State Children's Health Insurance Program (SCHIP) (PERM)  
45 CFR 98(K) CCDF Error Rate Reporting

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Quality Control Component Financial Summary			
		<i>All dollars shown in thousands</i>	
	FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
<b>Non-Formula Program:</b>			
<b>Component Expenditures:</b>			
71000 Personal Services	1,650.7	1,715.1	1,715.1
72000 Travel	30.2	35.5	35.5
73000 Services	228.4	147.5	221.8
74000 Commodities	15.4	64.6	64.6
75000 Capital Outlay	0.0	0.0	0.0
77000 Grants, Benefits	0.0	0.0	0.0
78000 Miscellaneous	0.0	0.0	0.0
<b>Expenditure Totals</b>	<b>1,924.7</b>	<b>1,962.7</b>	<b>2,037.0</b>
<b>Funding Sources:</b>			
1002 Federal Receipts	927.6	941.2	1,000.6
1003 General Fund Match	950.8	996.4	1,011.3
1004 General Fund Receipts	46.3	25.1	25.1
<b>Funding Totals</b>	<b>1,924.7</b>	<b>1,962.7</b>	<b>2,037.0</b>

Estimated Revenue Collections				
Description	Master Revenue Account	FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
<b>Unrestricted Revenues</b>				
None.		0.0	0.0	0.0
<b>Unrestricted Total</b>		<b>0.0</b>	<b>0.0</b>	<b>0.0</b>
<b>Restricted Revenues</b>				
Federal Receipts	51010	927.6	941.2	1,000.6
<b>Restricted Total</b>		<b>927.6</b>	<b>941.2</b>	<b>1,000.6</b>
<b>Total Estimated Revenues</b>		<b>927.6</b>	<b>941.2</b>	<b>1,000.6</b>

**Summary of Component Budget Changes  
From FY2013 Management Plan to FY2014 Governor**

*All dollars shown in thousands*

	<u>Unrestricted Gen (UGF)</u>	<u>Designated Gen (DGF)</u>	<u>Other Funds</u>	<u>Federal Funds</u>	<u>Total Funds</u>
<b>FY2013 Management Plan</b>	<b>1,021.5</b>	<b>0.0</b>	<b>0.0</b>	<b>941.2</b>	<b>1,962.7</b>
<b>Adjustments which will continue current level of service:</b>					
-Transfer from Public Assistance Administration for Projected Lease Costs	14.9	0.0	0.0	59.4	74.3
<b>FY2014 Governor</b>	<b>1,036.4</b>	<b>0.0</b>	<b>0.0</b>	<b>1,000.6</b>	<b>2,037.0</b>

Quality Control Personal Services Information				
Authorized Positions			Personal Services Costs	
	FY2013 Management Plan	FY2014 Governor		
Full-time	16	16	Annual Salaries	1,059,542
Part-time	0	0	Premium Pay	8,018
Nonpermanent	1	1	Annual Benefits	663,294
			<i>Less 0.91% Vacancy Factor</i>	(15,754)
			Lump Sum Premium Pay	0
<b>Totals</b>	<b>17</b>	<b>17</b>	<b>Total Personal Services</b>	<b>1,715,100</b>

Position Classification Summary					
Job Class Title	Anchorage	Fairbanks	Juneau	Others	Total
Elig Qual Cntrl Tech I	10	2	0	1	13
Elig Qual Cntrl Tech II	2	0	0	0	2
Public Asst Prog Off	0	0	1	0	1
Research Analyst III	0	0	1	0	1
<b>Totals</b>	<b>12</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>17</b>

**Component Detail All Funds**  
**Department of Health and Social Services**

**Component:** Quality Control (AR23515) (234)  
**RDU:** Public Assistance (73)

	FY2012 Actuals	FY2013 Conference Committee	FY2013 Authorized	FY2013 Management Plan	FY2014 Governor	FY2013 Management Plan vs FY2014 Governor	
71000 Personal Services	1,650.7	1,674.1	1,674.1	1,715.1	1,715.1	0.0	0.0%
72000 Travel	30.2	35.5	35.5	35.5	35.5	0.0	0.0%
73000 Services	228.4	147.5	147.5	147.5	221.8	74.3	50.4%
74000 Commodities	15.4	64.6	64.6	64.6	64.6	0.0	0.0%
75000 Capital Outlay	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
77000 Grants, Benefits	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
78000 Miscellaneous	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
<b>Totals</b>	<b>1,924.7</b>	<b>1,921.7</b>	<b>1,921.7</b>	<b>1,962.7</b>	<b>2,037.0</b>	<b>74.3</b>	<b>3.8%</b>
<b>Fund Sources:</b>							
1002 Fed Rcpts (Other)	927.6	920.7	920.7	941.2	1,000.6	59.4	6.3%
1003 G/F Match (UGF)	950.8	975.9	975.9	996.4	1,011.3	14.9	1.5%
1004 Gen Fund (UGF)	46.3	25.1	25.1	25.1	25.1	0.0	0.0%
<b>Unrestricted General (UGF)</b>	<b>997.1</b>	<b>1,001.0</b>	<b>1,001.0</b>	<b>1,021.5</b>	<b>1,036.4</b>	<b>14.9</b>	<b>1.5%</b>
<b>Designated General (DGF)</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0%</b>
<b>Other Funds</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0%</b>
<b>Federal Funds</b>	<b>927.6</b>	<b>920.7</b>	<b>920.7</b>	<b>941.2</b>	<b>1,000.6</b>	<b>59.4</b>	<b>6.3%</b>
<b>Positions:</b>							
Permanent Full Time	18	16	16	16	16	0	0.0%
Permanent Part Time	0	0	0	0	0	0	0.0%
Non Permanent	0	1	1	1	1	0	0.0%

**Change Record Detail - Multiple Scenarios With Descriptions**  
**Department of Health and Social Services**

**Component:** Quality Control (234)  
**RDU:** Public Assistance (73)

Scenario/Change Record Title	Trans Type	Totals	Personal Services	Travel	Services	Commodities	Capital Outlay	Grants, Benefits	Miscellaneous	Positions		NP
										PFT	PPT	
***** Changes From FY2013 Conference Committee To FY2013 Authorized *****												
<b>FY2013 Conference Committee</b>												
ConfCom		1,921.7	1,674.1	35.5	147.5	64.6	0.0	0.0	0.0	16	0	1
1002 Fed Rcpts		920.7										
1003 G/F Match		975.9										
1004 Gen Fund		25.1										
<b>Subtotal</b>		<b>1,921.7</b>	<b>1,674.1</b>	<b>35.5</b>	<b>147.5</b>	<b>64.6</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>16</b>	<b>0</b>	<b>1</b>
***** Changes From FY2013 Authorized To FY2013 Management Plan *****												
<b>Transfer Personal Services Authority from Work Services</b>												
Trin		41.0	41.0	0.0	0.0	0.0	0.0	0.0	0.0	0	0	0
1002 Fed Rcpts		20.5										
1003 G/F Match		20.5										
<b>Subtotal</b>		<b>1,962.7</b>	<b>1,715.1</b>	<b>35.5</b>	<b>147.5</b>	<b>64.6</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>16</b>	<b>0</b>	<b>1</b>
***** Changes From FY2013 Management Plan To FY2014 Governor *****												
<b>Transfer from Public Assistance Administration for Projected Lease Costs</b>												
Trin		74.3	0.0	0.0	74.3	0.0	0.0	0.0	0.0	0	0	0
1002 Fed Rcpts		59.4										
1003 G/F Match		14.9										
<b>Totals</b>		<b>2,037.0</b>	<b>1,715.1</b>	<b>35.5</b>	<b>221.8</b>	<b>64.6</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>16</b>	<b>0</b>	<b>1</b>

Move Federal and General Fund Match authority from Work Services into Quality Control to cover the zero vacancy factor within Quality Control. Historically Work Services has had excess authority in the component. Attempting to align Management Plan with Spending Plan.

Transfer authority to pay projected expenditures. Projected expenditures include RSA increase to lease costs with the Division of General Services.



**Personal Services Expenditure Detail**  
**Department of Health and Social Services**

**Scenario:** FY2014 Governor (10289)  
**Component:** Quality Control (234)  
**RDU:** Public Assistance (73)

PCN	Job Class Title	Time Status	Retire Code	Barg Unit	Location	Salary Sched	Range / Step	Comp Months	Split / Count	Annual Salaries	COLA	Premium Pay	Annual Benefits	Total Costs	GF Amount
06-4100	Elig Qual Cntrl Tech II	FT	A	SS	Anchorage	200	18K / L	12.0		74,970	0	0	44,053	119,023	59,512
06-8166	Elig Qual Cntrl Tech I	FT	A	GP	Anchorage	200	16C / D	12.0		52,566	0	3,136	37,376	93,078	46,539
06-8167	Elig Qual Cntrl Tech I	FT	A	GP	Anchorage	200	16L / M	12.0		68,316	0	0	42,078	110,394	55,197
06-8191	Elig Qual Cntrl Tech II	FT	A	SS	Anchorage	200	18J / K	12.0		73,032	0	0	43,330	116,362	58,181
06-8192	Elig Qual Cntrl Tech I	FT	A	GP	Anchorage	200	16J / K	12.0		63,468	0	4,882	42,091	110,441	55,221
06-8195	Public Asst Prog Off	FT	A	SS	Juneau	205	21E / F	12.0		85,598	0	0	48,015	133,613	66,807
06-8197	Research Analyst III	FT	A	GP	Juneau	205	18F / G	12.0		70,500	0	0	42,893	113,393	56,697
06-8198	Elig Qual Cntrl Tech I	FT	A	GP	Anchorage	200	16F / G	12.0		58,740	0	0	38,509	97,249	48,625
06-8199	Elig Qual Cntrl Tech I	FT	A	GP	Fairbanks	203	16K / L	12.0		66,702	0	0	41,477	108,179	54,090
06-8232	Elig Qual Cntrl Tech I	FT	A	GG	Fairbanks	203	16M	12.0		70,368	0	0	42,843	113,211	56,606
06-8233	Elig Qual Cntrl Tech I	FT	A	GP	Anchorage	200	16D / E	12.0		53,289	0	0	36,476	89,765	44,883
06-8234	Elig Qual Cntrl Tech I	FT	A	GP	Kenai	200	16D / E	12.0		53,046	0	0	36,386	89,432	44,716
06-8396	Elig Qual Cntrl Tech I	FT	A	GP	Anchorage	200	16B / C	12.0		49,912	0	0	35,217	85,129	42,565
06-8634	Elig Qual Cntrl Tech I	FT	A	GP	Anchorage	200	16G / J	12.0		61,176	0	0	39,417	100,593	50,297
06-8635	Elig Qual Cntrl Tech I	FT	A	GP	Anchorage	200	16L / M	12.0		68,316	0	0	42,078	110,394	55,197
06-8639	Elig Qual Cntrl Tech I	FT	A	GP	Anchorage	200	16E / F	12.0		56,621	0	0	37,719	94,340	47,170
06-N12001	Elig Qual Cntrl Tech I	NP	N	GP	Anchorage	200	16L	6.0		32,922	0	0	13,336	46,258	23,129

				Total Salary Costs:	1,059,542
				Total COLA:	0
				Total Premium Pay::	8,018
				Total Benefits:	663,294
				<b>Total Pre-Vacancy:</b>	1,730,854
				<b>Minus Vacancy Adjustment of 0.91%:</b>	(15,754)
				<b>Total Post-Vacancy:</b>	1,715,100
				<b>Plus Lump Sum Premium Pay:</b>	0
				<b>Personal Services Line 100:</b>	1,715,100

  

PCN Funding Sources:	Pre-Vacancy	Post-Vacancy	Percent
1002 Federal Receipts	865,427	857,550	50.00%
1003 General Fund Match	865,427	857,550	50.00%
<b>Total PCN Funding:</b>	<b>1,730,854</b>	<b>1,715,100</b>	<b>100.00%</b>

  

	Total Positions	New	Deleted
Full Time Positions:	16	0	0
Part Time Positions:	0	0	0
Non Permanent Positions:	1	0	0
<b>Positions in Component:</b>	<b>17</b>	<b>0</b>	<b>0</b>

  

	Total Component Months:
	198.0

Note: If a position is split, an asterisk (\*) will appear in the Split/Count column. If the split position is also counted in the component, two asterisks (\*\*) will appear in this column. [No valid job title] appearing in the Job Class Title indicates that the PCN has an invalid class code or invalid range for the class code effective date of this scenario.

**Line Item Detail**  
**Department of Health and Social Services**  
**Travel**

**Component:** Quality Control (234)  
**RDU:** Public Assistance (73)

Line Number	Line Name		FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
72000	Travel		30.2	35.5	35.5
Expenditure Account	Servicing Agency	Explanation	FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
<b>72000 Travel Detail Totals</b>			<b>30.2</b>	<b>35.5</b>	<b>35.5</b>
72110	Employee Travel (Instate)	In-state travel necessary for Quality Control (QC) staff to conduct case review on Public Assistance recipients to determine correctness of eligibility and benefits. Quality Control case review is a federally required function where cases are selected on a federally approved random sample for Medicaid, Alaska Temporary Assistance Program, and Food Stamp Programs. Supervisor must travel to Anchorage and Fairbanks to meet with regional QC staff.	30.2	32.5	32.5
72410	Employee Travel (Out of state)	Out-of-State travel by Administrator to meet with Federal Quality Control officials. Data interpretation and corrective action recommendations being made in other states can potentially reduce errors in Alaska's Public Assistance programs; this information is made available through a nationwide exchange.	0.0	3.0	3.0

**Line Item Detail**  
**Department of Health and Social Services**  
**Services**

**Component:** Quality Control (234)  
**RDU:** Public Assistance (73)

Line Number	Line Name		FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
73000	Services		228.4	147.5	221.8
Expenditure Account			FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
Expenditure Account	Servicing Agency	Explanation	FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
<b>73000 Services Detail Totals</b>			<b>228.4</b>	<b>147.5</b>	<b>221.8</b>
73025	Education Services	Membership dues, conference fees and training costs.	1.6	1.0	1.0
73050	Financial Services		-0.1	0.0	0.0
73150	Information Technlgy	Software licensing	6.8	3.5	3.5
73156	Telecommunication	Telecommunications for vendor local, long distance, dedicated telephone lines for office equipment, telecopier expenses and teleconference charges.	2.7	3.0	3.0
73225	Delivery Services	Freight, courier service and postage.	4.5	5.0	5.0
73525	Utilities	Utilites	0.2	0.1	0.1
73650	Struc/Infstruct/Land	Office structure changes to better align with business processes.	2.5	2.0	2.0
73675	Equipment/Machinery	Office machine and equipment repair and maintenance.	0.0	0.5	0.5
73750	Other Services (Non IA Svcs)	Other Services to support the Quality Control Unit	52.9	45.0	45.0
73805	IT-Non-Telecommunication		12.1	0.0	0.0
73805	IT-Non-Telecommunication	Admin RSA with Department of Administration, Enterprise Technology Services for Computer EPR.	0.0	13.0	13.0
73806	IT-Telecommunication		26.1	0.0	0.0
73806	IT-Telecommunication	Admin RSA with Department of Administration, Enterprise Technology Services for Telecommunications EPR.	0.0	27.0	27.0
73807	Storage	Storage of files for the Qaulity Control Unit	0.3	0.5	0.5
73810	Human Resources		14.3	0.0	0.0
73810	Human Resources	Admin RSA with Department of Administration, Division of Personnel for Human Resource Services.	0.0	12.5	12.5
73811	Building Leases		85.3	33.5	0.0
73811	Building Leases	Admin Office space lease charges.	0.0	0.0	88.5

**Line Item Detail**  
**Department of Health and Social Services**  
**Services**

**Component:** Quality Control (234)  
**RDU:** Public Assistance (73)

Expenditure Account	Servicing Agency	Explanation	FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
<b>73000 Services Detail Totals</b>			<b>228.4</b>	<b>147.5</b>	<b>221.8</b>
73814	Insurance		0.6	0.0	0.0
73814	Insurance	Admin	0.0	0.0	1.0
73819	Commission Sales (IA Svcs)	State Travel Office (STO) service fee for travel arrangements	0.4	0.0	0.6
73848	State Equip Fleet		12.0	0.0	0.0
73848	State Equip Fleet	Trans	0.0	0.0	12.0
73979	Mgmt/Consulting (IA Svcs)		6.2	0.0	0.0
73979	Mgmt/Consulting (IA Svcs)	H&SS	0.0	0.0	3.2
73979	Mgmt/Consulting (IA Svcs)	H&SS	0.0	0.0	2.1
73979	Mgmt/Consulting (IA Svcs)	H&SS	0.0	0.9	1.3

**Line Item Detail**  
**Department of Health and Social Services**  
**Commodities**

**Component:** Quality Control (234)  
**RDU:** Public Assistance (73)

Line Number	Line Name		FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
74000	Commodities		15.4	64.6	64.6
Expenditure Account	Servicing Agency	Explanation	FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
<b>74000 Commodities Detail Totals</b>			<b>15.4</b>	<b>64.6</b>	<b>64.6</b>
74200	Business	Replacement of worn chairs and office equipment, as well as office equipment and equipment for new positions.	15.3	64.6	64.6
		General office supplies and copier supplies for quality control units in Anchorage, Fairbanks, and Juneau, as well as for new positions.			
		Computer hardware, software and related supplies.			
74480	Household & Instit.		0.1	0.0	0.0

**Restricted Revenue Detail**  
**Department of Health and Social Services**

**Component:** Quality Control (234)  
**RDU:** Public Assistance (73)

<b>Master Account</b>	<b>Revenue Description</b>				<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
51010	Federal Receipts				927.6	941.2	1,000.6
<b>Detail Information</b>							
<b>Revenue Amount</b>	<b>Revenue Description</b>	<b>Component</b>	<b>Collocation Code</b>	<b>AKSAS Fund</b>	<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
51010	Federal Receipts		06216270	11100	0.0	941.2	1,000.6
	Federal Receipts Federal restricted receipts are based on an approved cost allocation plan using staff time studies and document counts to allocate costs by federal program. Quality Control component expenditures are claimed and reimbursed for Food Stamp program activity at 50% FFP, Alaska Temporary Assistance Program (ATAP) (Temporary Assistance to Needy Families (TANF) block grant), and Medicaid (50% FFP). Food Stamp and Medicaid programs require a State match of 50%. ATAP requires general fund match to meet the state Maintenance of Effort (MOE) under federal TANF.						
57200	Alc/Da/Mh Sv Blk Grt				5.3	0.0	0.0
57250	Food Stamp Program				661.1	0.0	0.0
57260	Title IV A				131.8	0.0	0.0
57302	Title Xix Map Admin				129.4	0.0	0.0

**Inter-Agency Services**  
**Department of Health and Social Services**

**Component:** Quality Control (234)  
**RDU:** Public Assistance (73)

Expenditure Account	Service Description	Service Type	Servicing Agency	FY2012 Actuals	FY2013		
					Management Plan	FY2014 Governor	
73805	IT-Non-Telecommunication	Inter-dept		12.1	0.0	0.0	
73805	IT-Non-Telecommunication	RSA with Department of Administration, Enterprise Technology Services for Computer EPR.	Inter-dept	Admin	0.0	13.0	13.0
<b>73805 IT-Non-Telecommunication subtotal:</b>				<b>12.1</b>	<b>13.0</b>	<b>13.0</b>	
73806	IT-Telecommunication	Inter-dept		26.1	0.0	0.0	
73806	IT-Telecommunication	RSA with Department of Administration, Enterprise Technology Services for Telecommunications EPR.	Inter-dept	Admin	0.0	27.0	27.0
<b>73806 IT-Telecommunication subtotal:</b>				<b>26.1</b>	<b>27.0</b>	<b>27.0</b>	
73807	Storage	Inter-dept		0.3	0.0	0.0	
<b>73807 Storage subtotal:</b>				<b>0.3</b>	<b>0.0</b>	<b>0.0</b>	
73810	Human Resources	Inter-dept		14.3	0.0	0.0	
73810	Human Resources	RSA with Department of Administration, Division of Personnel for Human Resource Services.	Inter-dept	Admin	0.0	12.5	12.5
<b>73810 Human Resources subtotal:</b>				<b>14.3</b>	<b>12.5</b>	<b>12.5</b>	
73811	Building Leases	Inter-dept		85.3	33.5	0.0	
73811	Building Leases	Office space lease charges.	Inter-dept	Admin	0.0	0.0	88.5
<b>73811 Building Leases subtotal:</b>				<b>85.3</b>	<b>33.5</b>	<b>88.5</b>	
73814	Insurance	Inter-dept		0.6	0.0	0.0	
73814	Insurance	RSA with Department of Administration for Risk Management (property insurance/bonds).	Inter-dept	Admin	0.0	0.0	1.0
<b>73814 Insurance subtotal:</b>				<b>0.6</b>	<b>0.0</b>	<b>1.0</b>	
73819	Commission Sales (IA Svcs)	Inter-dept		0.4	0.0	0.0	
<b>73819 Commission Sales (IA Svcs) subtotal:</b>				<b>0.4</b>	<b>0.0</b>	<b>0.0</b>	
73848	State Equip Fleet	Inter-dept		12.0	0.0	0.0	
73848	State Equip Fleet	Department of Transportation State vehicle charges.	Inter-dept	Trans	0.0	0.0	12.0
<b>73848 State Equip Fleet subtotal:</b>				<b>12.0</b>	<b>0.0</b>	<b>12.0</b>	
73979	Mgmt/Consulting (IA Svcs)	Inter-dept		6.2	0.0	0.0	
73979	Mgmt/Consulting (IA Svcs)	RSA with Department of Health & Social Services for finance and management services.	Intra-dept	H&SS	0.0	0.0	3.2
73979	Mgmt/Consulting (IA Svcs)	RSA with Department of Health & Social Services, Finance and Management Services for information technology support services.	Intra-dept	H&SS	0.0	0.0	2.1
73979	Mgmt/Consulting (IA Svcs)	RSA with Department of Health & Social Services, Commissioner's Office for support services.	Intra-dept	H&SS	0.0	0.9	1.3
<b>73979 Mgmt/Consulting (IA Svcs) subtotal:</b>				<b>6.2</b>	<b>0.9</b>	<b>6.6</b>	
<b>Quality Control total:</b>				<b>157.3</b>	<b>86.9</b>	<b>160.6</b>	
<b>Grand Total:</b>				<b>157.3</b>	<b>86.9</b>	<b>160.6</b>	

**Inter-Agency Services**  
**Department of Health and Social Services**

**Component:** Quality Control (234)  
**RDU:** Public Assistance (73)

Expenditure Account	Service Description	Service Type	Servicing Agency	FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
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