

New Case Management System

FY2014 Request: \$1,500,000
Reference No: 56972

AP/AL: Appropriation

Project Type: Information Technology /
Systems / Communication

Category: Law and Justice

Location: Statewide

House District: Statewide (HD 1-40)

Impact House District: Statewide (HD 1-40)

Contact: Dave Blaisdell

Estimated Project Dates: 07/01/2013 - 06/30/2018 **Contact Phone:** (907)465-3673

Brief Summary and Statement of Need:

This project will allow the Department of Law to acquire and implement a new criminal case management system. This is a full system replacement to be provided by a third party vendor. The current system needs to be replaced because vendors no longer support the underlying infrastructure. Should the current case management system fail, it would significantly impact the department's ability to efficiently prosecute cases. This project supports the Governor's priorities by facilitating the department's mission of public protection and successfully prosecuting criminal matters, e.g., sexual assault and family violence cases.

Funding:	<u>FY2014</u>	<u>FY2015</u>	<u>FY2016</u>	<u>FY2017</u>	<u>FY2018</u>	<u>FY2019</u>	<u>Total</u>
Gen Fund	\$1,500,000						\$1,500,000
Total:	\$1,500,000	\$0	\$0	\$0	\$0	\$0	\$1,500,000

<input type="checkbox"/> State Match Required	<input checked="" type="checkbox"/> One-Time Project	<input type="checkbox"/> Phased - new	<input type="checkbox"/> Phased - underway	<input type="checkbox"/> On-Going
0% = Minimum State Match % Required		<input type="checkbox"/> Amendment	<input type="checkbox"/> Mental Health Bill	

Operating & Maintenance Costs:

	<u>Amount</u>	<u>Staff</u>
Project Development:	0	0
Ongoing Operating:	340,000	0
<u>One-Time Startup:</u>	<u>1,800,000</u>	
Totals:	2,140,000	0

Prior Funding History / Additional Information:

CRIMES Database Upgrade

Project Description/Justification:

The current case management system will be replaced due to lack of available infrastructure support, both internally and externally. The replacement system will:

- Support case data entry one time to populate case tracking documents avoiding duplicate data entry as the case proceeds,
- Provide electronic data sharing between Law and other justice agencies, e.g., Department of Public Safety, state law enforcement agencies, Alaska Court System, Public Defender,
- Allow more effective and accurate information sharing among all of Law's offices, and
- Provide user driven report writing, e.g., monitor adherence to performance objectives and re-allocate workload as priorities change by providing workload information by personnel, workgroup, etc.

Is this a new systems development project? Or, an upgrade or enhancement to existing department capabilities?

This is a full system replacement with a solution provided by a third party vendor.

Specifically, what hardware, software, consulting services, or other items will be purchased with this expenditure. Include a line item breakdown.

To be determined based on requirements and competitive public procurement.

How will service to the public measurably improve if this project is funded?

A new case management system will:

- Provide additional useful information to manage more effectively, e.g., increase accountability, distribute workloads more equitably, determine the nature of the workloads to tailor training and supervision needs,
- Decrease backlogs and allow more timely preparation of work by reducing the time spent obtaining information not readily available in the current environment,
- Standardize work processes across all participating Criminal Division offices to reduce training requirements and maximize productivity,
- Minimize error rates and improve utilization of personnel resources by minimizing repetitive record keeping processes,
- Improve morale and productivity for record keeping personnel by reducing the number of repetitive tasks as a result of one-time data entry, and
- Enhance community image by providing services more effectively, i.e., as perceived by users, other government agencies and the public.

Does project affect the way in which other public agencies will conduct their business?

- Reduces duplicate data entry, increases data accuracy and timeliness for criminal justice agencies and their stakeholders, and
- Helps criminal justice agencies respond to inquiries from the Legislature, Governor's Office, Criminal Justice Working Group and University of Alaska, Anchorage (UAA) Justice Center.

What are the potential out-year cost implications if this project is approved? (Bandwidth requirements, etc.)

- Accomplish more work with existing staff.
- Justify completing the same amount of work with less staff .
- Avoid hiring additional Law Criminal Division staff.
- Hire one additional full time position for new system information technology support.

What will happen if the project is not approved?

The Department of Law, Criminal Division cannot perform its core mission in an efficient manner if the current case management system fails.