New Alaska Public Safety Information Netwo Transitional Contract Support	ork (APSIN)	FY2014 Request Reference No:	: \$875,000 54346
AP/AL: Appropriation		ype: Information Te	chnology /
Category: Public Protection			
Location: Statewide	House Di	strict: Statewide (H	ID 1-40)
Impact House District: Statewide (HD 1-40)			
Estimated Project Dates: 07/01/2013 - 06/30/2	2018 Contact F	Phone: (907)465-54	88
Brief Summary and Statement of Need:This project will provide maintenance support for the new Alaska Public Safety Information Network(APSIN) system for one year after the planned deployment in July 2013. A maintenance contract isrequired to ensure this critical law enforcement system performs as designed. This system providesmajor assistance to all law enforcement agencies in Alaska by giving access to criminal history andnational crime information databases. The department does not currently have the required expertiseto handle the new system once deployed and this additional support will allow a transfer of knowledgeto take place once the new system has been accepted.FY2014FY2015FY2016FY2017FY2018FY2019TotalGen Fund\$875,000			
Total: \$875,000 \$0	\$0 \$0	\$0	\$0 \$875,000
0% = Minimum State Match % Required A Operating & Maintenance Costs: Project I Ongoin Ongoin	Phased - new Amendment Development: ng Operating: Time Startup:	Phased - underway Mental Health Bill <u>Amount</u> 0 0	On-Going <u> Staff</u> 0 0 0
	Totals:	0	0

Prior Funding History / Additional Information:

Project Description/Justification:

APSIN is the only statewide criminal justice information system in Alaska and serves the needs of all criminal justice and related agencies in the state. The system is essential to the day-to-day safety of our citizens and participation in information sharing for both criminal justice and homeland security purposes. It is Alaska's connection with the law enforcement and criminal justice community nationwide.

The current mainframe-based system has been in place since 1984. It resides in outdated database technology and is accessed using outdated programming languages. As such, it is not capable of supporting the current standards and requirements of today's criminal justice information systems (for example, storing and delivering pictures of wanted or missing persons). The new APSIN will make criminal justice information more accessible to more users, deliver robust and enhanced information, and take advantage of modern technologies.

This capital project provides transitional support for the Department of Public Safety's (DPS) new APSIN system. The transitional support includes two dedicated original system contracted developer software engineers for fixes, additional development, and transition training of DPS staff. It also includes daily support from the contract system engineer to DPS staff.

What is the purpose of the project?

This project aides in the transition to the new APSIN system from the system developer to DPS staff. The contractor will support the system during the transition from the old system to the new APSIN.

The contractor will educate DPS staff over the period of the contract so future maintenance, operational, and transitional issues can be handled within DPS by internal information technology staff and management.

Is this a new systems development project? Or, an upgrade or enhancement to existing department capabilities?

Enhancement.

Specifically, what hardware, software, consulting services, or other items will be purchased with this expenditure. Include a line item breakdown.

This is a maintenance and operations project to transition the new APSIN system to DPS staff support. This includes contracted software engineers for fixes, transitional training, and 24 hours a day, seven days a week support to ensure timely support for statewide law enforcement personnel who use the APSIN system.

Contracted Services (73000) \$975,000

How will service to the public measurably improve if this project is funded?

Public safety statewide will benefit from a more responsive new APSIN system. The new system will improve data quality, data quantity, improved reporting capabilities, and improved interaction with other agency systems.

Does project affect the way in which other public agencies will conduct their business?

Yes. The new APSIN user interface is significantly different and improved from the legacy APSIN interface.

What are the potential out-year cost implications if this project is approved? (Bandwidth requirements, etc.)

Potential out year costs are ongoing maintenance and support contracts with the contracted system developer. The new APSIN system is engineered to have no significant band-with impact compared to the legacy APSIN system.

What will happen if the project is not approved?

The department lacks the expertise necessary to transition to the new system successfully. Without expert contractor support, the transition to the new APSIN system is likely to fail.