

State of Alaska FY2020 Governor's Operating Budget

Department of Health and Social Services Quality Control Component Budget Summary

Component: Quality Control

Contribution to Department's Mission

Providing federally-mandated quality control auditing for Medicaid, Child Care, and Supplemental Nutrition Assistance Program (SNAP) eligibility and benefit accuracy.

Core Services

- Conduct required Child Care, Supplemental Nutrition Assistance Program (SNAP) and Medicaid program case reviews to determine the accuracy of the eligibility and benefit determinations.
- Review Alaska Temporary Assistance Program and Adult Public Assistance cases to assess the effectiveness of state policies, payment accuracy, and data not available from the automated system.
- Conduct appropriate follow-up activity on data matches between public assistance and federal databases.
- Conduct special project reviews to ensure program integrity.
- Provide the source data on program performance measurement targets.
- Analyze error trends and initiate corrective action.

Major Component Accomplishments in 2018

The Quality Control staff sampled over 1,940 Supplemental Nutrition Assistance Program, Alaska Temporary Assistance program, and Adult Public Assistance cases in FFY2017.

In FFY2017, Quality Control staff reviewed 1062 Supplemental Nutrition Assistance Program cases within reporting deadlines, and had no variances in the federal level re-review process. This contributes significantly to progressive improvement in the state's Supplemental Nutrition Assistance Program payment error rate.

The team assisted the Centers for Medicare and Medicaid Services (CMS) contractor with completing round five of the Payment Error Rate Measure (PERM) Medicaid eligibility pilot. Round five found the same issues with the new Alaska's Resource for Integrated Eligibility System (ARIES) and Medicaid applications not being processed timely due to the agency's backlog along with several policy and procedure issues.

Key Component Challenges

Complete assigned reviews and fulfill frequent requests for state-funded program reviews and special evaluation projects.

Improve performance outcomes despite pressure from growing caseloads, strained staff resources, vacancies and demands of changing federal program accountability requirements.

Develop effective corrective action plans and identify actions to respond to new federal guidance for assessing the accuracy of Supplemental Nutrition Assistance Program (SNAP) Case Procedural Error Rate (CAPER) and Active cases. Significant changes continue with the federal side of the review process. These changes remain a challenge for state Quality Control staff. Continued federal changes, strict verification standards and lack of Quality Control staff remain a challenge with meeting federal timeframes.

Adjust Payment Error Rate Measure (PERM) pilot proposals and Medicaid Eligibility Quality Control (MEQC) to meet the Centers for Medicare and Medicaid Services (CMS) requirements according to the guidelines but also allow the division to take advantage of the pilots in order to identify system and process issues without an error rate measurement by Centers for Medicare and Medicaid Services.

Significant Changes in Results to be Delivered in FY2020

The final round (five) of the Payment Error Rate Measure (PERM) ended in August 2018 using an outside contractor hired by Centers for Medicare and Medicaid Services (CMS). The final results and corrective action are being determined with CMS. The review process was aligned with the new proposed Payment Error Rate Measure regulations. The division saw drastic review changes in the final round (five) of the Payment Error Rate Measure Medicaid eligibility pilots, specifically the state's role in the review process. Round five allowed Alaska to test the new review process and be able to implement changes and corrections prior to Payment Error Rate Measure error rates that are measured. State Quality Control staff played a vital role in the review process by participating in sections of the review as requested by the contractor. FY2018 began the Medicaid Eligibility Quality Control (MEQC) project based on guidance from the Centers for Medicare and Medicaid Services (CMS) for cycle1 states (Alaska is a cycle 3 state). This component is the final piece of the PERM requirement. Cycle three states (Alaska) will begin proposing projects for MEQC with assistance from CMS in late 2019.

Statutory and Regulatory Authority

7 CFR 275.10-14 Food Stamp Quality Control
45 CFR 431.800-.820 ME Quality Control
42 CFR 431 and 457 ME and State Children's Health Insurance Program (SCHIP) (PERM)
45 CFR 98(K) CCDF Error Rate Reporting

Contact Information
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Quality Control Personal Services Information				
Authorized Positions			Personal Services Costs	
	<u>FY2019</u> <u>Management</u> <u>Plan</u>	<u>FY2020</u> <u>Governor</u>		
Full-time	23	23	Annual Salaries	1,555,620
Part-time	0	0	COLA	48,465
Nonpermanent	0	0	Premium Pay	0
			Annual Benefits	982,306
			<i>Less 3.04% Vacancy Factor</i>	<i>(78,591)</i>
			Lump Sum Premium Pay	0
Totals	23	23	Total Personal Services	2,507,800

Position Classification Summary					
Job Class Title	Anchorage	Fairbanks	Juneau	Others	Total
Elig Qual Cntrl Tech I	10	2	0	1	13
Elig Qual Cntrl Tech II	2	0	0	0	2
Elig Technician II	0	0	1	0	1
Project Assistant	3	0	0	0	3
Public Assist Analyst II	2	0	0	0	2
Public Asst Prog Off	0	0	1	0	1
Social Svcs Prog Coord	1	0	0	0	1
Totals	18	2	2	1	23

Component Detail All Funds
Department of Health and Social Services

Component: Quality Control (234)
RDU: Public Assistance (73)

Non-Formula Component

	FY2018 Actuals	FY2019 Conference Committee	FY2019 Authorized	FY2019 Management Plan	FY2020 Governor	FY2019 Management Plan vs FY2020 Governor	
71000 Personal Services	1,154.3	2,357.4	2,357.4	2,449.9	2,507.8	57.9	2.4%
72000 Travel	19.4	35.5	35.5	35.5	35.5	0.0	0.0%
73000 Services	164.4	209.3	209.3	209.3	209.3	0.0	0.0%
74000 Commodities	6.4	25.0	25.0	25.0	25.0	0.0	0.0%
75000 Capital Outlay	0.7	10.0	10.0	10.0	10.0	0.0	0.0%
77000 Grants, Benefits	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
78000 Miscellaneous	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
Totals	1,345.2	2,637.2	2,637.2	2,729.7	2,787.6	57.9	2.1%
Fund Sources:							
1002 Fed Rcpts (Fed)	684.8	1,430.5	1,430.5	1,514.3	1,562.0	47.7	3.1%
1003 G/F Match (UGF)	660.3	1,206.7	1,206.7	1,215.4	1,225.5	10.1	0.8%
1004 Gen Fund (UGF)	0.1	0.0	0.0	0.0	0.1	0.1	100.0%
Unrestricted General (UGF)	660.4	1,206.7	1,206.7	1,215.4	1,225.6	10.2	0.8%
Designated General (DGF)	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
Other Funds	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
Federal Funds	684.8	1,430.5	1,430.5	1,514.3	1,562.0	47.7	3.1%
Positions:							
Permanent Full Time	22	22	22	23	23	0	0.0%
Permanent Part Time	0	0	0	0	0	0	0.0%
Non Permanent	0	0	0	0	0	0	0.0%

Change Record Detail - Multiple Scenarios with Descriptions
Department of Health and Social Services

Component: Quality Control (234)
RDU: Public Assistance (73)

Scenario/Change Record Title	Trans Type	Totals	Personal Services	Travel	Services	Commodities	Capital Outlay	Grants, Benefits	Miscellaneous	Positions		NP
										PFT	PPT	
***** Changes From FY2019 Conference Committee To FY2019 Authorized *****												
FY2019 Conference Committee												
	ConfCom	2,637.2	2,357.4	35.5	209.3	25.0	10.0	0.0	0.0	22	0	0
1002 Fed Rcpts		1,430.5										
1003 G/F Match		1,206.7										
Subtotal		2,637.2	2,357.4	35.5	209.3	25.0	10.0	0.0	0.0	22	0	0
***** Changes From FY2019 Authorized To FY2019 Management Plan *****												
Transfer Project Assistant (21-3031) from Child Care Benefits for the Contracted Services Quality Assurance Unit												
	Trin	92.5	92.5	0.0	0.0	0.0	0.0	0.0	0.0	1	0	0
1002 Fed Rcpts		83.8										
1003 G/F Match		8.7										
Transfer full time, range 16, Anchorage, Project Assistant (21-3031) from Child Care Benefits to work in the Contracted Services Quality Assurance Unit for purposes of ongoing internal file reviews and feedback for services delivered by State Child Care Licensing staff.												
Subtotal		2,729.7	2,449.9	35.5	209.3	25.0	10.0	0.0	0.0	23	0	0
***** Changes From FY2019 Management Plan To FY2020 Governor *****												
Reverse SU 15 Hour Furlough Reduction												
	SalAdj	1.3	1.3	0.0	0.0	0.0	0.0	0.0	0.0	0	0	0
1002 Fed Rcpts		0.7										
1003 G/F Match		0.6										
Transfer Eligibility Technician II (21-3108) from Child Care Benefits												
	Trin	83.3	83.3	0.0	0.0	0.0	0.0	0.0	0.0	1	0	0
1002 Fed Rcpts		51.9										
1003 G/F Match		31.4										
Transfer full time range 14 Juneau Eligibility Technician II (21-3108) from Child Care Benefits to better align with the position's job duties and funding sources.												
Transfer Research Analyst III (06-8197) to Public Assistance Administration												
	Trout	-99.7	-99.7	0.0	0.0	0.0	0.0	0.0	0.0	-1	0	0
1002 Fed Rcpts		-51.6										
1003 G/F Match		-48.1										
Transfer full time range 18 Juneau Research Analyst III (06-8197) to Public Assistance Administration to better align with the position's job duties and funding sources.												

FY2020 Salary Adjustments - GGU, CEA, TEAME

Change Record Detail - Multiple Scenarios with Descriptions
Department of Health and Social Services

Component: Quality Control (234)
RDU: Public Assistance (73)

Scenario/Change Record Title	Trans Type	Totals	Personal Services	Travel	Services	Commodities	Capital Outlay	Grants, Benefits	Miscellaneous	Positions		
										PFT	PPT	NP
	SalAdj	70.0	70.0	0.0	0.0	0.0	0.0	0.0	0.0	0	0	0
1002 Fed Rcpts		45.0										
1003 G/F Match		25.0										
FY2020 Salary Adjustments - GGU, CEA, TEAME: \$70.0												
FY2020 GGU HI from \$1432 to \$1530: \$21.8												
FY2020 GGU 3% COLA: \$48.2												
Reverse Alaska State Employees Association (GGU) 15 Hour Furlough												
	SalAdj	3.0	3.0	0.0	0.0	0.0	0.0	0.0	0.0	0	0	0
1002 Fed Rcpts		1.7										
1003 G/F Match		1.2										
1004 Gen Fund		0.1										
The Alaska State Employees Association (representing the general government unit) contractually required 15 hours of furlough for each permanent full-time employee in each year from July 1, 2016, to June 30, 2019. The furlough requirement was removed from the contract in FY2020.												
Totals		2,787.6	2,507.8	35.5	209.3	25.0	10.0	0.0	0.0	23	0	0

Personal Services Expenditure Detail
Department of Health and Social Services

Scenario: FY2020 Governor (15610)
Component: Quality Control (234)
RDU: Public Assistance (73)

PCN	Job Class Title	Time Status	Retire Code	Barg Unit	Location	Salary Sched	Range / Step	Comp Months	Split / Count	Annual Salaries	COLA	Premium Pay	Annual Benefits	Total Costs	UGF Amount
05-2311	Project Assistant	FT	A	GP	Anchorage	200	16E / F	12.0		58,356	2,376	0	39,335	100,067	48,232
06-4100	Elig Qual Cntrl Tech II	FT	A	SS	Anchorage	99	18N	12.0		90,106	0	0	51,016	141,122	68,021
06-8048	Public Assist Analyst II	FT	A	GP	Anchorage	200	18J	12.0		73,092	2,976	0	44,599	120,667	58,162
06-8166	Elig Qual Cntrl Tech I	FT	A	GP	Anchorage	200	16E / F	12.0		58,696	2,390	0	39,457	100,543	48,462
06-8167	Elig Qual Cntrl Tech I	FT	A	GP	Anchorage	200	16D / E	12.0		57,336	2,335	0	38,971	98,642	47,545
06-8191	Elig Qual Cntrl Tech II	FT	A	SS	Anchorage	99	18M / M	12.0		88,083	0	0	50,294	138,377	66,698
06-8192	Elig Qual Cntrl Tech I	FT	A	GP	Anchorage	99	16N	12.0		73,392	2,988	0	44,706	121,086	58,364
06-8195	Public Asst Prog Off	FT	A	SS	Juneau	205	21F / J	12.0		100,032	0	0	54,562	154,594	74,514
06-8198	Elig Qual Cntrl Tech I	FT	A	GP	Anchorage	200	16C / D	12.0		54,628	2,224	0	38,003	94,855	0
06-8199	Elig Qual Cntrl Tech I	FT	A	GP	Fairbanks	99	16M	12.0		73,572	2,996	0	44,770	121,338	0
06-8232	Elig Qual Cntrl Tech I	FT	A	GG	Fairbanks	99	16P	12.0		81,361	3,313	0	47,552	132,226	63,733
06-8233	Elig Qual Cntrl Tech I	FT	A	GP	Anchorage	200	16A / B	12.0		50,164	2,042	0	36,409	88,615	0
06-8234	Elig Qual Cntrl Tech I	FT	A	GP	Kenai	200	16J / K	12.0		64,133	2,611	0	41,399	108,143	0
06-8396	Elig Qual Cntrl Tech I	FT	A	GP	Anchorage	200	16E / F	12.0		58,271	2,373	0	39,305	99,949	40,479
06-8519	Public Assist Analyst II	FT	A	GP	Anchorage	200	18C / D	12.0		61,591	2,508	0	40,491	104,590	42,359
06-8589	Social Svcs Prog Coord	FT	A	SS	Anchorage	200	20F / J	12.0		87,102	0	0	49,943	137,045	66,056
06-8634	Elig Qual Cntrl Tech I	FT	A	GP	Anchorage	99	16L / L	12.0		66,809	2,720	0	42,355	111,884	53,928
06-8635	Elig Qual Cntrl Tech I	FT	A	GP	Anchorage	200	16C / D	12.0		53,459	2,177	0	37,586	93,222	44,933
06-8636	Project Assistant	FT	A	GP	Anchorage	200	16K / L	12.0		67,737	2,758	0	42,686	113,181	54,553
06-8639	Elig Qual Cntrl Tech I	FT	A	GP	Anchorage	200	16K	12.0		66,036	2,689	0	42,078	110,803	53,407
06-8658	Elig Qual Cntrl Tech I	FT	A	GP	Anchorage	200	16J / K	12.0		65,777	2,678	0	41,986	110,441	53,233
21-3031	Project Assistant	FT	A	GP	Anchorage	200	16D / E	12.0		57,251	2,331	0	38,940	98,522	9,261
21-3108	Elig Technician II	FT	A	GP	Juneau	205	14B / C	12.0		48,636	1,980	0	35,863	86,479	32,603
													Total Salary Costs:	1,555,620	
													Total COLA:	48,465	
													Total Premium Pay:	0	
													Total Benefits:	982,306	
													Total Pre-Vacancy:	2,586,391	
													Minus Vacancy Adjustment of 3.04%:	(78,591)	
													Total Post-Vacancy:	2,507,800	
													Plus Lump Sum Premium Pay:	0	
													Personal Services Line 100:	2,507,800	
		Total Positions	New	Deleted											
Full Time Positions:		23	0	0											
Part Time Positions:		0	0	0											
Non Permanent Positions:		0	0	0											
Positions in Component:		23	0	0											
Total Component Months:		276.0													

Note: If a position is split, an asterisk (*) will appear in the Split/Count column. If the split position is also counted in the component, two asterisks (**) will appear in this column. [No valid job title] appearing in the Job Class Title indicates that the PCN has an invalid class code or invalid range for the class code effective date of this scenario.

Personal Services Expenditure Detail
Department of Health and Social Services

Scenario: FY2020 Governor (15610)
Component: Quality Control (234)
RDU: Public Assistance (73)

PCN Funding Sources:	Pre-Vacancy	Post-Vacancy	Percent
1002 Federal Receipts	1,601,849	1,553,175	61.93%
1003 General Fund Match	984,542	954,625	38.07%
Total PCN Funding:	2,586,391	2,507,800	100.00%

Note: If a position is split, an asterisk (*) will appear in the Split/Count column. If the split position is also counted in the component, two asterisks (**) will appear in this column.
[No valid job title] appearing in the Job Class Title indicates that the PCN has an invalid class code or invalid range for the class code effective date of this scenario.

Line Item Detail (1676)
Department of Health and Social Services
Travel

Component: Quality Control (234)

Line Number	Line Name		FY2018 Actuals	FY2019 Management Plan
2000	Travel		19.4	35.5
Object Class	Servicing Agency	Explanation	FY2018 Actuals	FY2019 Management Plan
2000 Travel Detail Totals			19.4	35.5
2000	In-State Employee Travel	In-state travel necessary for Quality Control (QC) staff to conduct case review on Public Assistance recipients to determine correctness of eligibility and benefits. Quality Control case review is a federally required function where cases are selected on a federally approved random sample for Medicaid, Alaska Temporary Assistance Program, and Food Stamp Programs. Supervisor must travel to Anchorage and Fairbanks to meet with regional Quality Control staff.	18.4	32.5
2002	Out of State Employee Travel	Out-of-State travel by Administrator to meet with Federal Quality Control officials. Data interpretation and corrective action recommendations being made in other states can potentially reduce errors in Alaska's Public Assistance programs; this information is made available through a nationwide exchange.	1.0	3.0

Line Item Detail (1676)
Department of Health and Social Services
Services

Component: Quality Control (234)

Line Number	Line Name		FY2018 Actuals	FY2019 Management Plan
3000	Services		164.4	209.3
Object Class	Servicing Agency	Explanation	FY2018 Actuals	FY2019 Management Plan
3000 Services Detail Totals			164.4	209.3
3000	Education Services	Membership dues, conference fees and training costs.	0.0	1.0
3003	Information Technology	Software licensing.	4.7	5.0
3004	Telecommunications	Telecommunications for vendor local, long distance, dedicated telephone lines for office equipment, telecopier expenses and teleconference charges.	2.1	2.0
3006	Delivery Services	Freight, courier service and postage.	4.8	0.6
3008	Utilities	Utility costs not covered by lease.	0.0	0.3
3009	Structure/Infrastructure/Land	Office structure changes to better align with business processes along with storage for files.	0.1	2.0
3010	Equipment/Machinery	Office machine and equipment repair and maintenance.	0.9	0.5
3011	Other Services	Other services required to support the quality control unit.	0.6	6.4
3017	Inter-Agency Information Technology Non-Telecommunications	Admin - Department-wide RSA with Department of Administration, Enterprise Technology Services for Computer EPR.	52.5	13.0
3017	Inter-Agency Information Technology Non-Telecommunications	H&SS - Information Technology Services (2754)	44.0	0.0
3018	Inter-Agency Information Technology Telecommunications	Admin - Department-wide RSA with Department of Administration, Enterprise Technology Services for	17.7	27.0

Line Item Detail (1676)
Department of Health and Social Services
Services

Component: Quality Control (234)

Object Class	Servicing Agency	Explanation	FY2018 Actuals	FY2019 Management Plan
3000 Services Detail Totals			164.4	209.3
		Telecommunications EPR.		
3022	Inter-Agency Human Resources	Admin - Department-wide RSA with Department of Administration, Division of Personnel for Human Resource Services.	9.2	12.5
3023	Inter-Agency Building Leases	Admin - Department-wide RSA with Department of Administration, Division of General Services for office space leases.	0.0	115.0
3024	Inter-Agency Legal	Law - Department-wide	0.2	0.0
3026	Inter-Agency Insurance	Admin - Department-wide RSA with Department of Administration for insurance.	0.9	1.0
3027	Inter-Agency Financial	Admin - Department-wide	5.6	0.0
3037	State Equipment Fleet	Trans - Department-wide RSA for state equipment fleet costs.	6.0	16.4
3038	Inter-Agency Management/Consulting	H&SS - Administrative Support Svcs (320) RSA with DHSS Administrative Support Services for finance and management services.	3.8	3.2
3038	Inter-Agency Management/Consulting	H&SS - Commissioner's Office (317) RSA with Department of Health and Social Services, Commissioner's Office for support services.	1.1	1.3
3038	Inter-Agency Management/Consulting	H&SS - Information Technology Services (2754) RSA with DHSS Administrative Support Services for information technology support services.	5.0	2.1
3038	Inter-Agency Management/Consulting	H&SS - Public Affairs (2874)	1.5	0.0
3038	Inter-Agency Management/Consulting	H&SS - Quality Control (234)	3.6	0.0
3038	Inter-Agency Management/Consulting	Labor - Department-wide	0.1	0.0

Line Item Detail (1676)
Department of Health and Social Services
Commodities

Component: Quality Control (234)

Line Number	Line Name		FY2018 Actuals	FY2019 Management Plan
4000	Commodities		6.4	25.0
Object Class	Servicing Agency	Explanation	FY2018 Actuals	FY2019 Management Plan
4000 Commodities Detail Totals			6.4	25.0
4000	Business	<p>General office supplies and copier supplies for quality control units in Anchorage, Fairbanks, and Juneau, as well as for new positions.</p> <p>Computer hardware, software and related supplies.</p>	6.4	25.0

Line Item Detail (1676)
Department of Health and Social Services
Capital Outlay

Component: Quality Control (234)

Line Number	Line Name		FY2018 Actuals	FY2019 Management Plan
5000	Capital Outlay		0.7	10.0
Object Class	Servicing Agency	Explanation	FY2018 Actuals	FY2019 Management Plan
5000 Capital Outlay Detail Totals			0.7	10.0
5002	Structures and Infrastructure		0.7	0.0
5004	Equipment	For equipment repairs beyond those covered in maintenance agreements.	0.0	10.0

Revenue Detail (1681)
Department of Health and Social Services

Component: Quality Control (234)

Revenue Type (OMB Fund Code) Revenue Source	Component	Comment	FY2018 Actuals	FY2019 Management Plan
5002 Fed Rcpts (1002 Fed Rcpts)			687.2	1,514.3
5019 Federal - Miscellaneous Grants		SNAP - Federal restricted receipts are based on an approved cost allocation plan using staff time studies and document counts to allocate costs by federal program.	687.2	1,514.3
		Title IV A and Title IV A Child Care- Federal restricted receipts are based on an approved cost allocation plan using staff time studies and document counts to allocate costs by federal program.		
		Title XIX Map Admin- Federal restricted receipts are based on an approved cost allocation plan using staff time studies and document counts to allocate costs by federal program.		
		Federal Projects Health- Federal restricted receipts are based on an approved cost allocation plan using staff time studies and document counts to allocate costs by federal program.		
6003 G/F Match (1003 G/F Match)			0.0	1,215.4
6103 Match - Miscellaneous			0.0	1,215.4

Inter-Agency Services (1682)
Department of Health and Social Services

Component: Quality Control (234)

				FY2018 Actuals	FY2019 Management Plan
Component Totals				151.2	191.5
With Department of Administration				85.9	168.5
With Department of Health and Social Services				59.0	6.6
With Department of Law				0.2	0.0
With Department of Transportation/Public Facilities				6.0	16.4
With Department of Labor and Workforce Development				0.1	0.0
Object Class	Servicing Agency	Explanation	FY2018 Actuals	FY2019 Management Plan	
3017	Inter-Agency Information Technology Non-Telecommunications	Admin - Department-wide	RSA with Department of Administration, Enterprise Technology Services for Computer EPR.	52.5	13.0
3017	Inter-Agency Information Technology Non-Telecommunications	H&SS - Information Technology Services (2754)		44.0	0.0
3018	Inter-Agency Information Technology Telecommunications	Admin - Department-wide	RSA with Department of Administration, Enterprise Technology Services for Telecommunications EPR.	17.7	27.0
3022	Inter-Agency Human Resources	Admin - Department-wide	RSA with Department of Administration, Division of Personnel for Human Resource Services.	9.2	12.5
3023	Inter-Agency Building Leases	Admin - Department-wide	RSA with Department of Administration, Division of General Services for office space leases.	0.0	115.0
3024	Inter-Agency Legal	Law - Department-wide		0.2	0.0
3026	Inter-Agency Insurance	Admin - Department-wide	RSA with Department of Administration for insurance.	0.9	1.0
3027	Inter-Agency Financial	Admin - Department-wide		5.6	0.0
3037	State Equipment Fleet	Trans - Department-wide	RSA for state equipment fleet costs.	6.0	16.4
3038	Inter-Agency	H&SS - Administrative Support Svcs	RSA with DHSS Administrative	3.8	3.2

Inter-Agency Services (1682)
Department of Health and Social Services

Component: Quality Control (234)

Object Class	Servicing Agency	Explanation	FY2018 Actuals	FY2019 Management Plan
Management/Consulting	(320)	Support Services for finance and management services.		
3038 Inter-Agency Management/Consulting	H&SS - Commissioner's Office (317)	RSA with Department of Health and Social Services, Commissioner's Office for support services.	1.1	1.3
3038 Inter-Agency Management/Consulting	H&SS - Information Technology Services (2754)	RSA with DHSS Administrative Support Services for information technology support services.	5.0	2.1
3038 Inter-Agency Management/Consulting	H&SS - Public Affairs (2874)		1.5	0.0
3038 Inter-Agency Management/Consulting	H&SS - Quality Control (234)		3.6	0.0
3038 Inter-Agency Management/Consulting	Labor - Department-wide		0.1	0.0