

AP/AL: Appropriation

Project Type: Life / Health / Safety

Category: Public Protection

Location: Statewide

House District: Statewide (HD 1-40)

Impact House District: Statewide (HD 1-40)

Contact: Kelly Howell

Estimated Project Dates: 07/01/2019 - 06/30/2024

Contact Phone: (907)269-5591

Brief Summary and Statement of Need:

The goal of this project is to better serve Alaskans and better utilize existing resources by consolidating dispatch services from two contracted agencies into one state-owned and operated regional emergency communications center, and to provide consistent Enhanced 9-1-1 (E911) services for all Alaskans.

Funding:	<u>FY2020</u>	<u>FY2021</u>	<u>FY2022</u>	<u>FY2023</u>	<u>FY2024</u>	<u>FY2025</u>	<u>Total</u>
1004 Gen Fund	\$6,750,000						\$6,750,000
Total:	\$6,750,000	\$0	\$0	\$0	\$0	\$0	\$6,750,000

<input type="checkbox"/> State Match Required	<input type="checkbox"/> One-Time Project	<input type="checkbox"/> Phased - new	<input checked="" type="checkbox"/> Phased - underway	<input type="checkbox"/> On-Going
0% = Minimum State Match % Required		<input type="checkbox"/> Amendment	<input type="checkbox"/> Mental Health Bill	

Operating & Maintenance Costs:

	<u>Amount</u>	<u>Staff</u>
Project Development:	0	0
Ongoing Operating:	0	0
One-Time Startup:	0	0
Totals:	0	0

Prior Funding History / Additional Information:

Project Description/Justification:

The Department of Public Safety (DPS), Division of Alaska State Troopers (AST) currently uses four geographically separate centers to dispatch troopers. Each center is configured differently and provides varying coverage and services throughout the state. The dispatch centers in Ketchikan and Fairbanks are state-owned and operated by DPS, while the dispatch centers in Wasilla and Soldotna are contracted services through the City of Wasilla and the Kenai Peninsula Borough, respectively. Since the state does not own or operate the dispatch centers in Wasilla and Soldotna, AST is unable to implement statewide technology solutions such as computer aided dispatch (CAD) that are available to almost every other local police department in the country. Instead of using one statewide integrated CAD/RMS solution, AST must cobble its records management system (RMS) to three local CAD systems to meet the business needs of the contracted dispatch centers. As a result, troopers must manually input data that is normally carried over from call/incident initiation on an integrated CAD/RMS solution. This leaves AST at the technological peril of the small departments that have neither the call volume, responsibility of coverage, nor the complexity of service that AST has.

The goal of this project is to better serve Alaskans and better utilize existing resources by consolidating dispatch services from the two contracted agencies into one state-owned and operated regional emergency communications center and to provide consistent Enhanced 9-1-1 (E911) services for all Alaskans.

The Governor appropriated 3,535,000 for Phase I, the first part of the project involving the renovation of existing space in a state-owned facility in Anchorage to house the dispatch center. The Alaska Central Communications Center will consist of six operator consoles that include call queueing capabilities, radio communications through the Alaska Land Mobile Radio network, and CAD. The center will be operated 24/7 and will move the Southcentral and Western Alaska dispatching services for the troopers from Soldotna, Wasilla, and Fairbanks to Anchorage. The second part of the project consists of implementing E911 service for areas of Alaska that are not serviced by an existing Public Safety Answering Point (PSAP).

The division is requesting funding for the next phase (Phase II) to provide a comprehensive roadmap for the interoperability and compatibility of dispatch equipment with the National Public Safety Broadband Network (NPSBN), known as FirstNet. This phase will consist of the planning, design, and building of an integrated secure public safety network encompassing all law enforcement agencies throughout Alaska with the delivery of E911 services.

E911 is a necessary upgrade of the 9-1-1 system to adapt to how people communicate today – largely through mobile and digital devices. E911 allows 9-1-1 callers, through mobile and digital devices, to communicate with PSAPs. This includes the ability to share richer data such as videos, images, and texts. It also enhances the ability of dispatch or 9-1-1 call centers to better communicate with each other and improves 9-1-1 system resiliency.