

**State of Alaska**  
**FY2021 Governor's Operating Budget**

**Department of Health and Social Services**  
**Public Assistance**  
**Results Delivery Unit Budget Summary**

**Public Assistance Results Delivery Unit****Contribution to Department's Mission**

To promote self-sufficiency and provide for basic living expenses to Alaskans in need.

**Results**

(Additional performance information is available on the web at <https://omb.alaska.gov/results>.)

**Core Services**

- Determine Eligibility
- Issue Benefits
- Monitor Beneficiary and Provider Compliance
- Individual and Family Support Services

**Measures by Core Service**

(Additional performance information is available on the web at <https://omb.alaska.gov/results>.)

**1. Determine Eligibility****2. Issue Benefits****3. Monitor Beneficiary and Provider Compliance****4. Individual and Family Support Services****Major RDU Accomplishments in 2019**

- The Division of Public Assistance served 283,517 unduplicated recipients during FY2019, an increase of 20,267 from the previous fiscal year. The increased demand for public assistance services coincides with the state's current economic recession.
- The division was able to reduce the number of applications waiting to be processed from approximately 24,000 to less than 2,000 in FY2019. The division has increased the timeliness in processing for Medicaid and Supplemental Nutrition Assistance Program cases.
- Procurement of an Electronic Document Management System was approved, and a contract awarded to implement in FY2020. The document management system will create additional workflow efficiencies in the processes for determining eligibility and will address several audit findings and recommendations brought up during the FY2019 statewide single audit.
- The division has been working to implement components of the reauthorization of the Child Care Development Block Grant (CCDBG) and have completed and made substantial progress on task items identified in the Corrective Action Plan.

**Key RDU Challenges**

- Focus on providing timely, accurate, and effective delivery of services for needy Alaskans with existing staff resources despite the steady growth in applications for assistance, the growing number of households and individuals qualifying for public assistance, and changes in federal program policies and diminishing funding resources.
- Ensuring an adequate supply of child care programs are available for working families in Alaska.
- Program planning and implementation of the Women, Infant and Children's Electronic Benefit Transfer system to comply with the federal FY2020 mandate.
- Implementation of a new Electronic Benefit Transfer vendor during FY2019 was a challenge and continues to require attention.
- Staff retention continued to be a challenge in FY2019 and is being addressed as a priority by division

leadership.

### Significant Changes in Results to be Delivered in FY2021

- Implementation of the Able Bodied Adults Without Dependents rules for nonexempt areas of the state.
- Expanding the Supplemental Nutrition Assistance Program Education and Training program to serve more Alaskans in communities across the state.
- Continued development and growth of collaborative community based initiatives that address childhood overweight and obesity, breastfeeding rates, and iron deficiency/anemia rates of Women, Infants and Children (WIC) clients.
- Participating in the development and implementation of a comprehensive Statewide Unified Workforce Plan under the new Workforce Innovations and Opportunities Act (WIOA).
- Reviewing methodologies used to determine child care rates to address inadequate rate structures in the state.
- Continued implementation of improved workflow process re-design for increased efficiencies in the field offices.
- Fully integrate all programs in the division to achieve efficiency across all administrative processes.
- Develop increased capacity to work supports and training to promote self-sufficiency.

Contact Information
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**Public Assistance  
RDU Financial Summary by Component**

*All dollars shown in thousands*

	FY2019 Actuals				FY2020 Management Plan				FY2021 Governor			
	UGF+DGF Funds	Other Funds	Federal Funds	Total Funds	UGF+DGF Funds	Other Funds	Federal Funds	Total Funds	UGF+DGF Funds	Other Funds	Federal Funds	Total Funds
<b>Formula Expenditures</b>												
ATAP	6,145.4	1,628.8	15,481.2	23,255.4	1,267.5	1,713.6	20,621.8	23,602.9	1,267.5	1,713.6	19,096.2	22,077.3
Adult Public Assistance	56,142.4	4,401.4	0.0	60,543.8	48,174.9	4,410.8	1,730.0	54,315.7	55,646.1	4,410.8	1,730.0	61,786.9
Child Care Benefits	9,454.6	0.0	27,933.6	37,388.2	8,877.0	0.0	28,493.5	37,370.5	8,885.8	0.0	30,391.2	39,277.0
General Relief Assistance	891.9	0.0	0.0	891.9	605.4	0.0	0.0	605.4	605.4	0.0	0.0	605.4
Tribal Assistance Programs	15,800.8	122.9	0.0	15,923.7	16,912.0	130.0	0.0	17,042.0	16,912.0	130.0	0.0	17,042.0
PFD Hold Harmless	0.0	16,362.5	0.0	16,362.5	0.0	17,724.7	0.0	17,724.7	0.0	17,724.7	0.0	17,724.7
Energy Assistance Program	0.0	0.0	8,462.2	8,462.2	0.0	0.0	9,261.5	9,261.5	0.0	0.0	8,465.0	8,465.0
<b>Non-Formula Expenditures</b>												
Public Assistance Admin	1,531.8	583.7	5,672.0	7,787.5	2,109.7	846.1	4,756.5	7,712.3	2,167.4	847.6	4,823.1	7,838.1
Public Assistance Field Svcs	21,582.1	2,274.5	29,004.2	52,860.8	21,685.9	2,445.3	32,890.7	57,021.9	21,931.9	2,455.0	33,609.2	57,996.1
Fraud Investigation	861.6	0.0	1,545.7	2,407.3	957.9	0.0	1,492.9	2,450.8	965.7	0.0	1,506.8	2,472.5
Quality Control	787.1	0.0	878.2	1,665.3	1,348.8	0.0	1,557.1	2,905.9	1,321.0	0.0	1,526.9	2,847.9
Work Services	359.1	0.0	10,960.1	11,319.2	113.8	0.0	10,835.3	10,949.1	114.4	0.0	12,842.0	12,956.4
Women, Infants and Children	47.8	2,348.8	21,071.1	23,467.7	421.7	3,397.7	23,319.7	27,139.1	421.7	3,397.7	21,332.9	25,152.3
<b>Totals</b>	<b>113,604.6</b>	<b>27,722.6</b>	<b>121,008.3</b>	<b>262,335.5</b>	<b>102,474.6</b>	<b>30,668.2</b>	<b>134,959.0</b>	<b>268,101.8</b>	<b>110,238.9</b>	<b>30,679.4</b>	<b>135,323.3</b>	<b>276,241.6</b>

**Public Assistance**  
**Summary of RDU Budget Changes by Component**  
**From FY2020 Management Plan to FY2021 Governor**

*All dollars shown in thousands*

	<u>Unrestricted Gen (UGF)</u>	<u>Designated Gen (DGF)</u>	<u>Other Funds</u>	<u>Federal Funds</u>	<u>Total Funds</u>
<b>FY2020 Management Plan</b>	<b>101,656.6</b>	<b>818.0</b>	<b>30,668.2</b>	<b>134,959.0</b>	<b>268,101.8</b>
<b>One-time items:</b>					
-Public Assistance Field Svcs	-1,107.1	0.0	0.0	-1,107.2	-2,214.3
<b>Adjustments which continue current level of service:</b>					
-ATAP	0.0	0.0	0.0	-1,525.6	-1,525.6
-Child Care Benefits	8.8	0.0	0.0	1,897.7	1,906.5
-Energy Assistance Program	0.0	0.0	0.0	-796.5	-796.5
-Public Assistance Admin	57.7	0.0	1.5	66.6	125.8
-Public Assistance Field Svcs	1,353.1	0.0	9.7	1,825.7	3,188.5
-Fraud Investigation	7.8	0.0	0.0	13.9	21.7
-Quality Control	-27.8	0.0	0.0	-30.2	-58.0
-Work Services	0.6	0.0	0.0	2,006.7	2,007.3
-Women, Infants and Children	0.0	0.0	0.0	-1,986.8	-1,986.8
<b>Proposed budget increases:</b>					
-Adult Public Assistance	7,471.2	0.0	0.0	0.0	7,471.2
<b>FY2021 Governor</b>	<b>109,420.9</b>	<b>818.0</b>	<b>30,679.4</b>	<b>135,323.3</b>	<b>276,241.6</b>