

# **State of Alaska FY2021 Governor's Operating Budget**

## **Department of Health and Social Services Quality Assurance and Audit Component Budget Summary**

**Component: Quality Assurance and Audit****Contribution to Department's Mission**

Program Integrity/Quality Assurance efforts focus on meeting and exceeding department and federal standards and requirements related to protecting Medicaid program assets and ensuring quality services.

**Core Services**

- Audits of Medical Assistance provider Medicaid claims.
- Organize and chair functional Audit Committee.
- Management and oversight of the contract audits mandated under Alaska Statute 47.05.200.
- Compliance Officer contact and responsibility with the Centers for Medicare and Medicaid Services (CMS).
- Departmental contact for the Department of Law, Medicaid Fraud Control Unit (MFCU).
- Payment Error Rate Measurement (PERM).
- Medicaid Provider Self Audit Administration AS 47.05.235.

**Major Component Accomplishments in 2019**

- Recovered over \$8.7 million in Medicaid overpayments.
- Together with Law enforcement and other state and federal agencies, developed the Alaska Health Care Fraud Task Force to increase collaboration and communication with a focus on physicians and advanced practice registered nurses over prescribing opioids.  
<https://www.fbi.gov/contact-us/field-offices/anchorage/alaska-health-care-fraud-task-force>
- Issued 10 payment suspensions to Medicaid providers in collaboration with the Medicaid Fraud Control Unit due to credible allegations of fraud.
- Prepared and distributed educational materials on new provider recordkeeping and self-audits and providers receiving cost of care funds from recipients.

Became a partner with the Healthcare Fraud Prevention Partnership (HFPP) which is a voluntary public-private partnership between the federal government, state agencies, law enforcement, private health insurance plans, and healthcare anti-fraud associations. The purpose is to improve the detection and prevention of healthcare fraud by:

- Exchanging data and information between the public and private sectors.
- Leveraging various analytic tools against data sets provided by HFPP partners.
- Providing a forum for public and private leaders and subject matter experts to share successful anti-fraud practices and effective methodologies for detecting and preventing healthcare fraud.

**Key Component Challenges**

- Medicaid Program Integrity continues to operate without a case tracking tool. Implementation of the new self-audit requirement will strain current resources. The current use of a Microsoft Access database and spreadsheets does not provide the functionality of new systems and impedes the ability to share case level information. The use of a case tracking system is imperative to tracking provider self-audits which number up to several thousand.
- Medicaid Program Integrity has received several adverse decisions on audit appeals related to equitable estoppel. These decisions create very poor precedence and may impact the ability for program integrity to collect overpayments, which should be returned to the Department.

**Significant Changes in Results to be Delivered in FY2021**

Changes are anticipated in implementing regulations concerning provider self-audit, and additional opportunities to collaborate with other state and federal partners through the Health Care Fraud Prevention Partnership.

**Statutory and Regulatory Authority**

AS 47.05 Administration of Welfare, Social Services and Institutions  
AS 47.07 Welfare, Social Services and Institutions, Medical Assistance for Needy People  
7 AAC 160.100 - 140, Article 1 Program Integrity and Quality Assurance

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Quality Assurance and Audit Personal Services Information				
Authorized Positions			Personal Services Costs	
	FY2020 Management Plan	FY2021 Governor		
Full-time	6	6	Annual Salaries	562,162
Part-time	0	0	COLA	4,136
Nonpermanent	0	0	Premium Pay	0
			Annual Benefits	314,383
			<i>Less 0.00% Vacancy Factor</i>	(0)
			Lump Sum Premium Pay	0
<b>Totals</b>	<b>6</b>	<b>6</b>	<b>Total Personal Services</b>	<b>880,681</b>

Position Classification Summary					
Job Class Title	Anchorage	Fairbanks	Juneau	Others	Total
Audit & Review Analyst II	1	0	0	0	1
Audit & Review Analyst IV	1	0	0	0	1
Med Prog Sp III	1	0	0	0	1
Medicaid Program Specialist II	1	0	0	0	1
Medicaid Program Specialist IV	1	0	0	0	1
Office Assistant III	1	0	0	0	1
<b>Totals</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>6</b>

**Component Detail All Funds**  
**Department of Health and Social Services**

**Component:** Quality Assurance and Audit (2880)  
**RDU:** Departmental Support Services (106)

Non-Formula Component

	FY2019 Actuals	FY2020 Conference Committee	FY2020 Authorized	FY2020 Management Plan	FY2021 Governor	FY2020 Management Plan vs FY2021 Governor	
71000 Personal Services	742.7	859.4	859.4	866.0	880.7	14.7	1.7%
72000 Travel	1.1	2.5	2.5	2.5	2.5	0.0	0.0%
73000 Services	153.1	122.9	122.9	116.3	185.1	68.8	59.2%
74000 Commodities	5.7	6.0	6.0	6.0	6.0	0.0	0.0%
75000 Capital Outlay	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
77000 Grants, Benefits	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
78000 Miscellaneous	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
<b>Totals</b>	<b>902.6</b>	<b>990.8</b>	<b>990.8</b>	<b>990.8</b>	<b>1,074.3</b>	<b>83.5</b>	<b>8.4%</b>
<b>Fund Sources:</b>							
1002 Fed Rcpts (Fed)	451.3	495.4	495.4	495.4	537.1	41.7	8.4%
1003 G/F Match (UGF)	451.3	495.4	495.4	495.4	537.2	41.8	8.4%
<b>Unrestricted General (UGF)</b>	<b>451.3</b>	<b>495.4</b>	<b>495.4</b>	<b>495.4</b>	<b>537.2</b>	<b>41.8</b>	<b>8.4%</b>
<b>Designated General (DGF)</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0%</b>
<b>Other Funds</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0%</b>
<b>Federal Funds</b>	<b>451.3</b>	<b>495.4</b>	<b>495.4</b>	<b>495.4</b>	<b>537.1</b>	<b>41.7</b>	<b>8.4%</b>
<b>Positions:</b>							
Permanent Full Time	6	6	6	6	6	0	0.0%
Permanent Part Time	0	0	0	0	0	0	0.0%
Non Permanent	0	0	0	0	0	0	0.0%

**Change Record Detail - Multiple Scenarios with Descriptions**  
**Department of Health and Social Services**

**Component:** Quality Assurance and Audit (2880)  
**RDU:** Departmental Support Services (106)

Scenario/Change Record Title	Trans Type	Totals	Personal Services	Travel	Services	Commodities	Capital Outlay	Grants, Benefits	Miscellaneous	Positions		NP
										PFT	PPT	
***** Changes From FY2020 Conference Committee To FY2020 Authorized *****												
<b>FY2020 Conference Committee</b>												
ConfCom		990.8	859.4	2.5	122.9	6.0	0.0	0.0	0.0	6	0	0
1002 Fed Rcpts		495.4										
1003 G/F Match		495.4										
<b>Subtotal</b>		<b>990.8</b>	<b>859.4</b>	<b>2.5</b>	<b>122.9</b>	<b>6.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>6</b>	<b>0</b>	<b>0</b>
***** Changes From FY2020 Authorized To FY2020 Management Plan *****												
<b>Align Authority with Anticipated Expenditures</b>												
LIT		0.0	6.6	0.0	-6.6	0.0	0.0	0.0	0.0	0	0	0
Transfer authority from services to cover anticipated personal services costs. The remaining services authority is sufficient to cover anticipated expenditures.												
<b>Subtotal</b>		<b>990.8</b>	<b>866.0</b>	<b>2.5</b>	<b>116.3</b>	<b>6.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>6</b>	<b>0</b>	<b>0</b>
***** Changes From FY2020 Management Plan To FY2021 Governor *****												
<b>FY2021 Salary and Health Insurance Increases</b>												
SalAdj		7.4	7.4	0.0	0.0	0.0	0.0	0.0	0.0	0	0	0
1002 Fed Rcpts		3.7										
1003 G/F Match		3.7										
FY2021 GGU Salary Increases: \$5.2												
FY2021 increase to GGU Health Insurance from \$1530 to \$1555 per member per month: \$2.2												
<b>Transfer from Information Technology Services to Align with Anticipated Expenditures</b>												
Trin		76.1	7.3	0.0	68.8	0.0	0.0	0.0	0.0	0	0	0
1002 Fed Rcpts		38.0										
1003 G/F Match		38.1										
Transfer authority from Information Technology Services to Quality Assurance and Audit to align with anticipated expenditures. The Office of Administrative Hearings experienced an unexpected increase in Medicaid hearing caseloads requiring an increase to the reimbursable service agreement. The remaining authority in Information Technology Services is sufficient to cover anticipated expenditures.												
<b>Totals</b>		<b>1,074.3</b>	<b>880.7</b>	<b>2.5</b>	<b>185.1</b>	<b>6.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>6</b>	<b>0</b>	<b>0</b>

**Line Item Detail (1676)**  
**Department of Health and Social Services**  
**Travel**

**Component:** Quality Assurance and Audit (2880)

Line Number	Line Name		FY2019 Actuals	FY2020 Management Plan	FY2021 Governor
2000	Travel		1.1	2.5	2.5
Object Class	Servicing Agency	Explanation	FY2019 Actuals	FY2020 Management Plan	FY2021 Governor
<b>2000 Travel Detail Totals</b>			<b>1.1</b>	<b>2.5</b>	<b>2.5</b>
2000	In-State Employee Travel	In state travel for administrative purposes and for division staff to attend department meetings and briefings, monitor and evaluate grantee services, attend conferences and trainings.	0.0	2.5	2.5
2002	Out of State Employee Travel		1.1	0.0	0.0

**Line Item Detail (1676)**  
**Department of Health and Social Services**  
**Services**

**Component:** Quality Assurance and Audit (2880)

Line Number	Line Name		FY2019 Actuals	FY2020 Management Plan	FY2021 Governor
3000	Services		153.1	116.3	185.1
Object Class	Servicing Agency	Explanation	FY2019 Actuals	FY2020 Management Plan	FY2021 Governor
<b>3000 Services Detail Totals</b>			<b>153.1</b>	<b>116.3</b>	<b>185.1</b>
3000	Education Services		1.8	0.0	0.0
3003	Information Technology	Software licensing fees, renewal and maintenance costs.	0.9	0.1	0.1
3004	Telecommunications	Communication costs to outside vendors for long distance charges, telecommunication fees, data circuits, television, cellular and other wireless phone costs.	0.4	0.3	0.3
3006	Delivery Services	Delivery costs to include postage for the division's mail outs, freight, and messenger or courier delivery costs.	4.6	2.9	2.9
3008	Utilities	Miscellaneous utilities.	0.3	0.0	0.0
3009	Structure/Infrastructure/Land	Reimbursable Services Agreement with Department of Administration Division of General Services for Leases and Facilities Rent.	0.2	0.7	0.7
3010	Equipment/Machinery	Repair and maintenance of office furniture and equipment.	0.0	2.1	2.1
3011	Other Services	Miscellaneous services.	0.2	0.0	0.0
3017	Inter-Agency Information Technology Non-Telecommunications	Admin - Department-wide Reimbursable Services Agreement with Department of Administration Enterprise Technology Services for Telecommunications.	6.1	0.0	0.0
3017	Inter-Agency Information Technology Non-Telecommunications	H&SS - Information Technology Services (2754) Computer Refresh Program	9.4	7.2	7.2
3018	Inter-Agency Information Technology	Admin - Department-wide Reimbursable Services Agreement	3.0	11.6	11.6

**Line Item Detail (1676)**  
**Department of Health and Social Services**  
**Services**

**Component:** Quality Assurance and Audit (2880)

Object Class	Servicing Agency	Explanation	FY2019 Actuals	FY2020 Management Plan	FY2021 Governor
<b>3000 Services Detail Totals</b>			<b>153.1</b>	<b>116.3</b>	<b>185.1</b>
Telecommunications		with Department of Administration Enterprise Technology Services for Telecommunications.			
3018	Inter-Agency Information Technology Telecommunications	Law - Department-wide Reimbursable Services Agreement with Department of Law Regulations Review.	0.0	0.1	0.1
3022	Inter-Agency Human Resources	Admin - Department-wide Reimbursable Services Agreement with the Department of Administrative Division of Personnel for Human Resources Services.	3.9	4.3	4.3
3024	Inter-Agency Legal	Law - Department-wide Reimbursable Services Agreement with Department of Law Regulations Review.	0.1	0.1	0.1
3025	Inter-Agency Auditing	H&SS - Administrative Support Svcs (320)	0.2	0.0	0.0
3026	Inter-Agency Insurance	Admin - Department-wide Reimbursable Services Agreement with Department of Administration Risk Management for Insurance.	0.8	0.7	0.7
3027	Inter-Agency Financial	Admin - Department-wide Reimbursable Services Agreement with Department of Administration for Integrated Resource Information System and Alaska Data Enterprise Reporting.	1.7	0.0	0.0
3030	Inter-Agency Hearing/Mediation	Admin - Department-wide Reimbursable Services Agreement with Department of Administration Office of Administrative Hearings.	112.0	81.2	150.0
3038	Inter-Agency Management/Consulting	H&SS - Administrative Support Svcs (320) RSA with Finance and Management Services Administrative Support Services.	2.5	1.7	1.7
3038	Inter-Agency Management/Consulting	H&SS - Commissioner's Office (317) RSA with the Commissioner's Office.	0.3	0.5	0.5
3038	Inter-Agency Management/Consulting	H&SS - Information Technology Services (2754) RSA with Finance and Management Services Information Technology	0.0	1.9	1.9

**Line Item Detail (1676)**  
**Department of Health and Social Services**  
**Services**

**Component:** Quality Assurance and Audit (2880)

Object Class	Servicing Agency	Explanation	FY2019 Actuals	FY2020 Management Plan	FY2021 Governor
<b>3000 Services Detail Totals</b>			<b>153.1</b>	<b>116.3</b>	<b>185.1</b>
		Services.			
3038	Inter-Agency Management/Consulting	H&SS - Public Affairs (2874) RSA with Finance and Management Services Public Affairs.	4.7	0.8	0.8
3038	Inter-Agency Management/Consulting	Labor - Department-wide RSA with Department of Labor Workforce Development Demographics.	0.0	0.1	0.1

**Line Item Detail (1676)**  
**Department of Health and Social Services**  
**Commodities**

**Component:** Quality Assurance and Audit (2880)

Line Number	Line Name		FY2019 Actuals	FY2020 Management Plan	FY2021 Governor
4000	Commodities		5.7	6.0	6.0
Object Class	Servicing Agency	Explanation	FY2019 Actuals	FY2020 Management Plan	FY2021 Governor
<b>4000 Commodities Detail Totals</b>			<b>5.7</b>	<b>6.0</b>	<b>6.0</b>
4000	Business	General office supplies necessary to support programs and activities.	5.7	6.0	6.0

**Revenue Detail (1681)**  
**Department of Health and Social Services**

**Component:** Quality Assurance and Audit (2880)

Revenue Type (OMB Fund Code) Revenue Source	Component	Comment	FY2019 Actuals	FY2020 Management Plan	FY2021 Governor
<b>5002 Fed Rcpts (1002 Fed Rcpts)</b>			<b>451.3</b>	<b>495.4</b>	<b>537.1</b>
5019 Federal - Miscellaneous Grants		Indirect Federal Receipts as collected in the Cost Allocation Plan.	451.3	495.4	537.1

**Inter-Agency Services (1682)**  
**Department of Health and Social Services**

**Component:** Quality Assurance and Audit (2880)

				FY2019 Actuals	FY2020 Management Plan	FY2021 Governor
<b>Component Totals</b>				<b>144.7</b>	<b>110.2</b>	<b>179.0</b>
With Department of Administration				127.5	97.8	166.6
With Department of Health and Social Services				17.1	12.1	12.1
With Department of Law				0.1	0.2	0.2
With Department of Labor and Workforce Development				0.0	0.1	0.1
<b>Object Class</b>	<b>Servicing Agency</b>	<b>Explanation</b>	<b>FY2019 Actuals</b>	<b>FY2020 Management Plan</b>	<b>FY2021 Governor</b>	
3017	Inter-Agency Information Technology Non-Telecommunications	Admin - Department-wide Reimbursable Services Agreement with Department of Administration Enterprise Technology Services for Telecommunications.	6.1	0.0	0.0	
3017	Inter-Agency Information Technology Non-Telecommunications	H&SS - Information Technology Services (2754) Computer Refresh Program	9.4	7.2	7.2	
3018	Inter-Agency Information Technology Telecommunications	Admin - Department-wide Reimbursable Services Agreement with Department of Administration Enterprise Technology Services for Telecommunications.	3.0	11.6	11.6	
3018	Inter-Agency Information Technology Telecommunications	Law - Department-wide Reimbursable Services Agreement with Department of Law Regulations Review.	0.0	0.1	0.1	
3022	Inter-Agency Human Resources	Admin - Department-wide Reimbursable Services Agreement with the Department of Administrative Division of Personnel for Human Resources Services.	3.9	4.3	4.3	
3024	Inter-Agency Legal	Law - Department-wide Reimbursable Services Agreement with Department of Law Regulations Review.	0.1	0.1	0.1	
3025	Inter-Agency Auditing	H&SS - Administrative Support Svcs (320) 0.2	0.2	0.0	0.0	
3026	Inter-Agency Insurance	Admin - Department-wide Reimbursable Services Agreement with Department of Administration Risk Management for Insurance.	0.8	0.7	0.7	

**Inter-Agency Services (1682)**  
**Department of Health and Social Services**

**Component:** Quality Assurance and Audit (2880)

<b>Object Class</b>	<b>Servicing Agency</b>	<b>Explanation</b>	<b>FY2019 Actuals</b>	<b>FY2020 Management Plan</b>	<b>FY2021 Governor</b>
3027 Inter-Agency Financial	Admin - Department-wide	Reimbursable Services Agreement with Department of Administration for Integrated Resource Information System and Alaska Data Enterprise Reporting.	1.7	0.0	0.0
3030 Inter-Agency Hearing/Mediation	Admin - Department-wide	Reimbursable Services Agreement with Department of Administration Office of Administrative Hearings.	112.0	81.2	150.0
3038 Inter-Agency Management/Consulting	H&SS - Administrative Support Svcs (320)	RSA with Finance and Management Services Administrative Support Services.	2.5	1.7	1.7
3038 Inter-Agency Management/Consulting	H&SS - Commissioner's Office (317)	RSA with the Commissioner's Office.	0.3	0.5	0.5
3038 Inter-Agency Management/Consulting	H&SS - Information Technology Services (2754)	RSA with Finance and Management Services Information Technology Services.	0.0	1.9	1.9
3038 Inter-Agency Management/Consulting	H&SS - Public Affairs (2874)	RSA with Finance and Management Services Public Affairs.	4.7	0.8	0.8
3038 Inter-Agency Management/Consulting	Labor - Department-wide	RSA with Department of Labor Workforce Development Demographics.	0.0	0.1	0.1

**Personal Services Expenditure Detail**  
**Department of Health and Social Services**

**Scenario:** FY2021 Governor (16414)  
**Component:** Quality Assurance and Audit (2880)  
**RDU:** Departmental Support Services (106)

PCN	Job Class Title	Time Status	Retire Code	Barg Unit	Location	Salary Sched	Range / Step	Comp Months	Split / Count	Annual Salaries	COLA	Premium Pay	Annual Benefits	Total Costs	UGF Amount
06-1050	Office Assistant III	FT	A	GP	Anchorage	200	11C / D	12.0		39,714	540	0	33,111	73,365	36,683
06-4095	Medicaid Program Specialist IV	FT	A	SS	Anchorage	99	21L / M	12.0		102,469	0	0	55,781	158,250	79,125
06-4099	Medicaid Program Specialist II	FT	A	GP	Anchorage	200	18L / M	12.0		80,919	1,101	0	47,970	129,990	64,995
06-4104	Audit & Review Analyst IV	FT	A	SS	Anchorage	99	25P	12.0		155,637	0	0	73,798	229,435	114,718
06-7000	Audit & Review Analyst II	FT	A	GP	Anchorage	200	21L / M	12.0		99,683	1,356	0	54,736	155,775	77,888
06-7010	Med Prog Sp III	FT	A	GP	Anchorage	200	20G / J	12.0		83,740	1,139	0	48,987	133,866	66,933

	Total Positions	New	Deleted
Full Time Positions:	6	0	0
Part Time Positions:	0	0	0
Non Permanent Positions:	0	0	0
Positions in Component:	6	0	0

**Total Component Months:** 72.0

<b>Total Salary Costs:</b>	562,162
<b>Total COLA:</b>	4,136
<b>Total Premium Pay:</b>	0
<b>Total Benefits:</b>	314,383
<b>Total Pre-Vacancy:</b>	880,681
<b>Minus Vacancy Adjustment of 0.00%:</b>	(0)
<b>Total Post-Vacancy:</b>	880,681
<b>Plus Lump Sum Premium Pay:</b>	0
<b>Personal Services Line 100:</b>	880,681

PCN Funding Sources:	Pre-Vacancy	Post-Vacancy	Percent
1002 Federal Receipts	440,341	440,341	50.00%
1003 General Fund Match	440,341	440,341	50.00%
<b>Total PCN Funding:</b>	<b>880,681</b>	<b>880,681</b>	<b>100.00%</b>

Note: If a position is split, an asterisk (\*) will appear in the Split/Count column. If the split position is also counted in the component, two asterisks (\*\*) will appear in this column. [No valid job title] appearing in the Job Class Title indicates that the PCN has an invalid class code or invalid range for the class code effective date of this scenario.

FY2021 Governor  
Department of Health and Social Services  
Departmental Support Services  
Quality Assurance and Audit

