

notices will be integrated with the application, eligibility, and document management systems resulting in efficiencies for staff and improved outcomes for clients.

What is the purpose of the project?

To streamline the application process by allowing applicants to file online instead of printing forms to submit in person or through USPS.

Specifically, what hardware, software, consulting services, or other items will be purchased with this funding? Include a line item breakdown.

SFY 2023

HITECH Contractor Costs	Contracted Services	4,000.0
Total Federal Matching Funds		\$2,000.0
Total General Funds		\$2,000.0
Total SFY23 Project Costs		\$4,000.0

SFY 2024

HITECH Contractor Costs	Contracted Services	\$4,000.0
Total Federal Matching Funds		\$2,000.0
Total General Funds		\$2,000.0
Total SFY24 Project Costs		\$4,000.0

How will service to the public be measurably improved if this project is funded?

There will be increased accessibility and ease of the application process. In addition, many applicants do not have home printers or easy access to post office service; the online application process would benefit applicants in these situations.

What are the potential out-year cost implications if this project is approved? (Bandwidth requirements, etc.)

There will be ongoing maintenance and operating costs for cloud hosting, software updates, overall system updates and routine maintenance associated with development and integration.

What will happen if the project is not approved?

The division will not have sufficient funding to complete the roadmap items for the continued development of the ILINX system.

