

AP/AL: Appropriation **Project Type:** Information Technology / Systems / Communication
Category: Health/Human Services **Recipient:** Various
Location: Statewide **House District:** Statewide (HD 1-40)
Impact House District: Statewide (HD 1-40) **Contact:** Amy Burke
Estimated Project Dates: 07/01/2022 - 06/30/2027 **Contact Phone:** (907)465-1624

Brief Summary and Statement of Need:

Create online applications and the option to receive electronic notices instead of paper notices for public assistance applicants. There are over 60 forms the division will be working to develop into an online submittible form. Currently they are available online to print and a handful are also available in hard copy in offices.

Funding:	FY2023	FY2024	FY2025	FY2026	FY2027	FY2028	Total
1002 Fed Rcpts	\$4,000,000						\$4,000,000
1269 CSLFRF	\$4,000,000						\$4,000,000
Total:	\$8,000,000	\$0	\$0	\$0	\$0	\$0	\$8,000,000

<input type="checkbox"/> State Match Required	<input type="checkbox"/> One-Time Project	<input type="checkbox"/> Phased - new	<input checked="" type="checkbox"/> Phased - underway	<input type="checkbox"/> Ongoing
0% = Minimum State Match % Required		<input type="checkbox"/> Amendment	<input type="checkbox"/> Mental Health Bill	

Operating & Maintenance Costs:

	<u>Amount</u>	<u>Staff</u>
Project Development:	0	0
Ongoing Operating:	0	0
One-Time Startup:	0	0
Totals:	0	0

Prior Funding History / Additional Information:

Project Description/Justification:

Project Description/Justification

Hard copy forms available in offices are the Application (GEN 50C), Eligibility Review form (GEN 72), Senior Benefits Application (GEN 152), Application for Heating Assistance (HAP 1), and Application for Medical Assistance for Adults and Children with Long Term Care Needs (MED 4). The field mails out an average of 10,200 forms per month for the Medicaid, SNAP, TANF, Senior Benefits, APA, and General Relief Programs.

The field mails out an average of 290,200 notices and various correspondence per month. There are approximately 17,000 returned articles of mail per month. Developing an electronic noticing option will reduce the amount of returned mail and administrative burden placed on the division, facilitate more timely and accurate noticing of individuals, and reduce paper and postage costs. The electronic

notices will be integrated with the application, eligibility, and document management systems resulting in efficiencies for staff and improved outcomes for clients.

What is the purpose of the project?

To streamline the application process by allowing applicants to file online instead of printing forms to submit in person or through USPS.

Specifically, what hardware, software, consulting services, or other items will be purchased with this funding? Include a line item breakdown.

SFY 2023

HITECH Contractor Costs	Contracted Services	4,000.0
Total Federal Matching Funds		\$2,000.0
Total General Funds		\$2,000.0
Total SFY23 Project Costs		\$4,000.0

SFY 2024

HITECH Contractor Costs	Contracted Services	\$4,000.0
Total Federal Matching Funds		\$2,000.0
Total General Funds		\$2,000.0
Total SFY24 Project Costs		\$4,000.0

How will service to the public be measurably improved if this project is funded?

There will be increased accessibility and ease of the application process. In addition, many applicants do not have home printers or easy access to post office service; the online application process would benefit applicants in these situations.

What are the potential out-year cost implications if this project is approved? (Bandwidth requirements, etc.)

There will be ongoing maintenance and operating costs for cloud hosting, software updates, overall system updates and routine maintenance associated with development and integration.

What will happen if the project is not approved?

The division will not have sufficient funding to complete the roadmap items for the continued development of the ILINX system.

