

# **State of Alaska FY2025 Governor's Operating Budget**

## **Department of Administration Office of Information Technology Results Delivery Unit Budget Summary**

Office of Information Technology Results Delivery Unit

**Contribution to Department's Mission**

Provide a robust and secure information technology infrastructure together with enterprise services that support state agencies' business needs.

**Core Services**

- Secure and assure the integrity of state information, engineer secure solutions to benefit of the State, and respond appropriately to all security incidents to mitigate impact.
- Administration, management, and maintenance of the State's enterprise IT infrastructure that includes the Wide Area Network (WAN), Mainframe computing platform, the SOA Private Cloud (the multi-tenant secure hosting platform), and facilities.
- Administration, management, and support for Enterprise Applications: Microsoft Teams, Messaging & Directory Services, Web Services including credit card processing, myAlaska, electronic signature, and SharePoint.
- End User Services - Service Desk Manager and WebHelpDesk ticketing systems; hardware deployment and demobilization; productivity tools training; software deployment; accounting provisioning and recovery.
- Core Telephony (JNU-ANC-FAI) Internet Protocol (IP) phone system; Microsoft Teams Phones; Mobile Device Management; Audio & Video conferencing; Secure Network Services; Virtual Private Network; Internet & Wireless connectivity; and call center platform services.

**Major RDU Accomplishments in 2023**

See components.

**Key RDU Challenges**

See components.

**Significant Changes in Results to be Delivered in FY2025**

See components.

Contact Information

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**Office of Information Technology  
RDU Financial Summary by Component**

*All dollars shown in thousands*

	FY2023 Actuals				FY2024 Management Plan				FY2025 Governor			
	UGF+DGF Funds	Other Funds	Federal Funds	Total Funds	UGF+DGF Funds	Other Funds	Federal Funds	Total Funds	UGF+DGF Funds	Other Funds	Federal Funds	Total Funds
<b>Formula Expenditures</b> None.												
<b>Non-Formula Expenditures</b>												
Helpdesk & Enterprise Support	0.0	0.0	0.0	0.0	0.0	5,372.3	0.0	5,372.3	0.0	7,796.8	0.0	7,796.8
IT - Strategic Support	0.0	0.0	0.0	0.0	989.9	5,413.3	0.0	6,403.2	0.0	3,546.4	0.0	3,546.4
Licensing, Infrastructure & Serv	0.0	0.0	0.0	0.0	0.0	38,968.3	0.0	38,968.3	0.0	39,571.5	0.0	39,571.5
Chief Information Officer	0.0	0.0	0.0	0.0	0.0	8,913.0	0.0	8,913.0	0.0	9,794.4	0.0	9,794.4
Alaska Division of IT	380.2	63,684.3	0.0	64,064.5	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
<b>Totals</b>	<b>380.2</b>	<b>63,684.3</b>	<b>0.0</b>	<b>64,064.5</b>	<b>989.9</b>	<b>58,666.9</b>	<b>0.0</b>	<b>59,656.8</b>	<b>0.0</b>	<b>60,709.1</b>	<b>0.0</b>	<b>60,709.1</b>

**Office of Information Technology**  
**Summary of RDU Budget Changes by Component**  
**From FY2024 Management Plan to FY2025 Governor**

*All dollars shown in thousands*

	<u>Unrestricted Gen (UGF)</u>	<u>Designated Gen (DGF)</u>	<u>Other Funds</u>	<u>Federal Funds</u>	<u>Total Funds</u>
<b>FY2024 Management Plan</b>	<b>989.9</b>	<b>0.0</b>	<b>58,666.9</b>	<b>0.0</b>	<b>59,656.8</b>
<b>One-time items:</b>					
-IT - Strategic Support	-989.9	0.0	0.0	0.0	-989.9
<b>Adjustments which continue current level of service:</b>					
-Helpdesk & Enterprise Support	0.0	0.0	2,424.5	0.0	2,424.5
-IT - Strategic Support	0.0	0.0	-1,866.9	0.0	-1,866.9
-Licensing, Infrastructure & Serv	0.0	0.0	-589.8	0.0	-589.8
-Chief Information Officer	0.0	0.0	881.4	0.0	881.4
<b>Proposed budget increases:</b>					
-Licensing, Infrastructure & Serv	0.0	0.0	1,193.0	0.0	1,193.0
<b>FY2025 Governor</b>	<b>0.0</b>	<b>0.0</b>	<b>60,709.1</b>	<b>0.0</b>	<b>60,709.1</b>