

Department of Administration

Alaska Office of Information Technology (653)

RDU: Helpdesk & Enterprise Support (3412)

FY2025 Governor's Budget

Position Totals PFT – 57 / NP - 0

Service Desk

Automation & Knowledge Management

Endpoint Engineering

02-T183
State Chief
Information Officer
R28 Anchorage
PFT PX

02-6400
Chief Technology
Officer 3
R26 Juneau
PFT PX

24/7 OPS

**Endpoint
Engineering**

**Automation & Knowledge
Management**

02-6614
DP Manager 1
R22 Juneau
PFT CL

12-4616
Systems Prog 3
R23 Juneau
PFT CL

11-1340
Systems Prog 3
R23 Juneau
PFT CL

02-6649
Micro/Net Tech 1/2
R14/16 Juneau
PFT CL

02-6639
Micro/Net Tech 1/2
R14/16 Juneau
PFT CL

03-0228
Systems Prog 2
R22 Anchorage
PFT CL

07-3045
Systems Prog 1
R20 Juneau
PFT CL

10-0432
Sys Programmer 1/2
R20/22 Anchorage
PFT CL

07-5490
Micro/Net Tech 1/2
R14/16 Juneau
PFT CL

02-6640
Micro/Network Spec 1
R18 Juneau
PFT CL

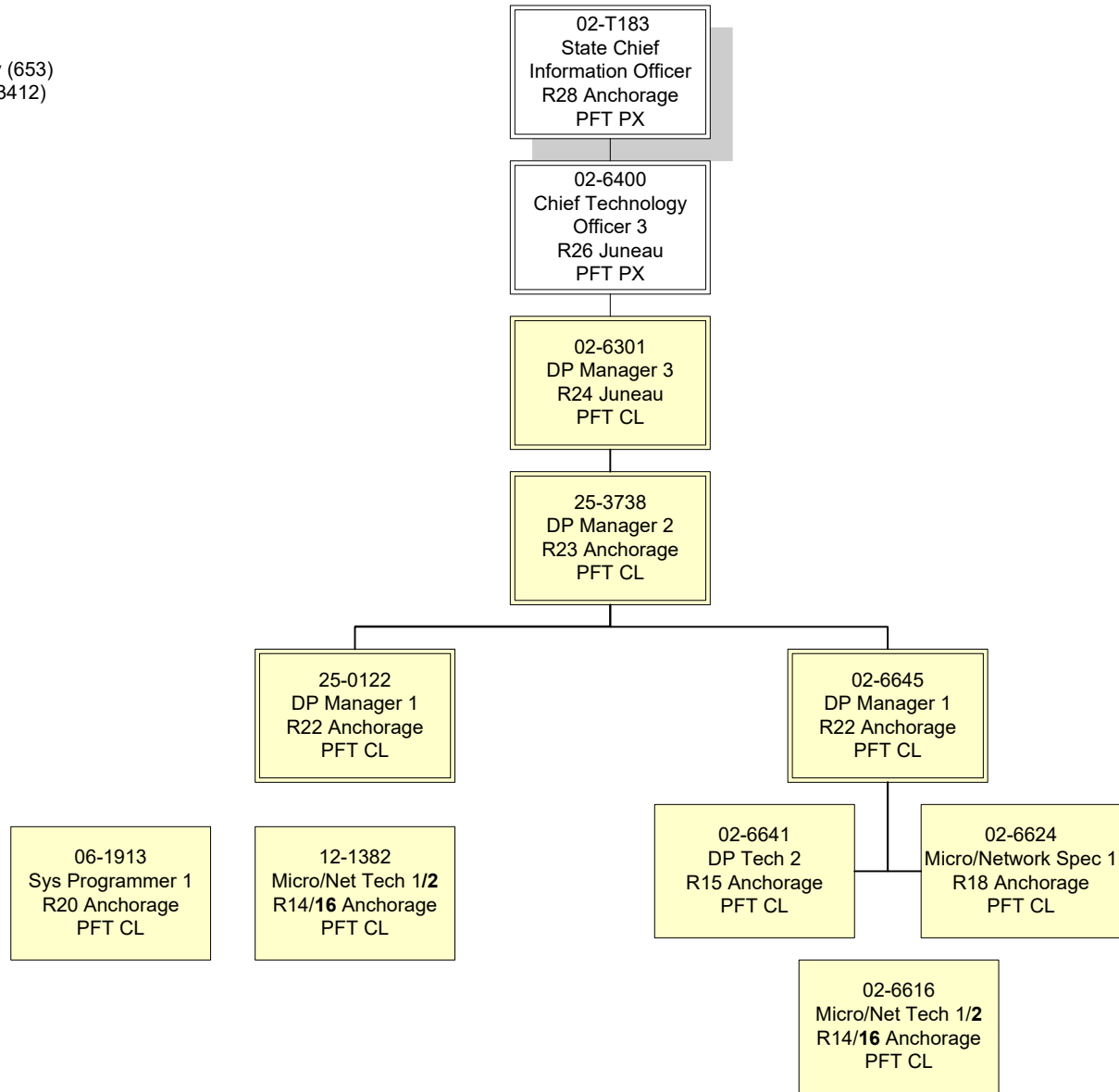
11-4268
Sys Programmer 1
R20 Anchorage
PFT CL

10-0284
Sys Programmer 1/2
R20/22 Anchorage
PFT CL

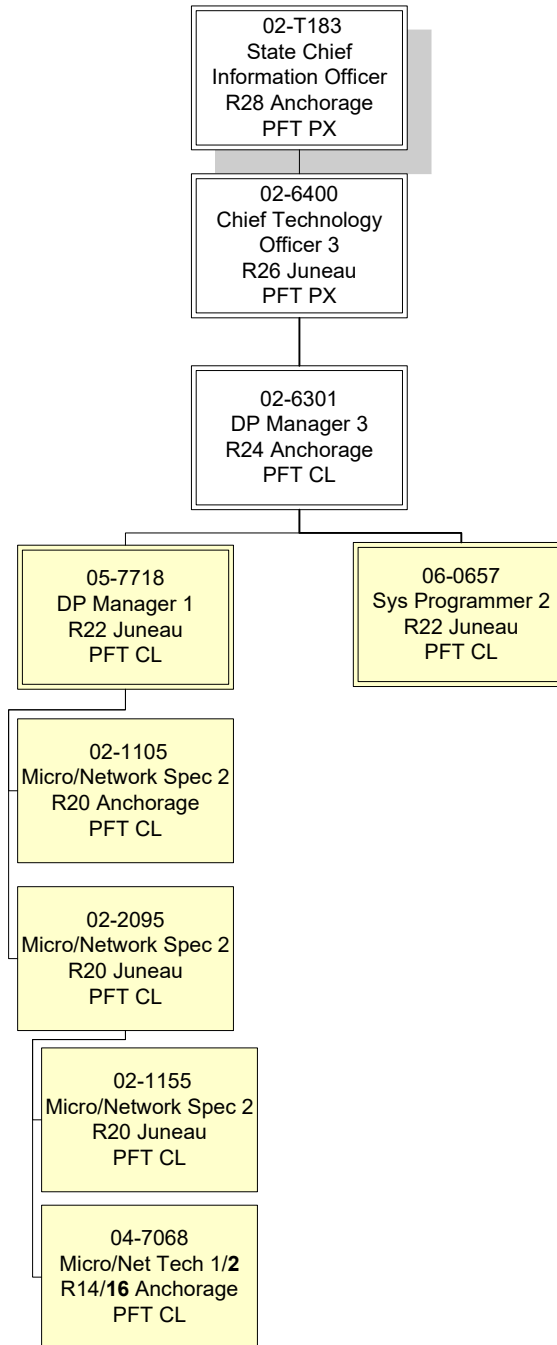
02-6642
Micro/Net Tech 1/2
R14/16 Juneau
PFT CL

07-5016
Micro/Net Tech 1/2
R14/16 Juneau
PFT CL

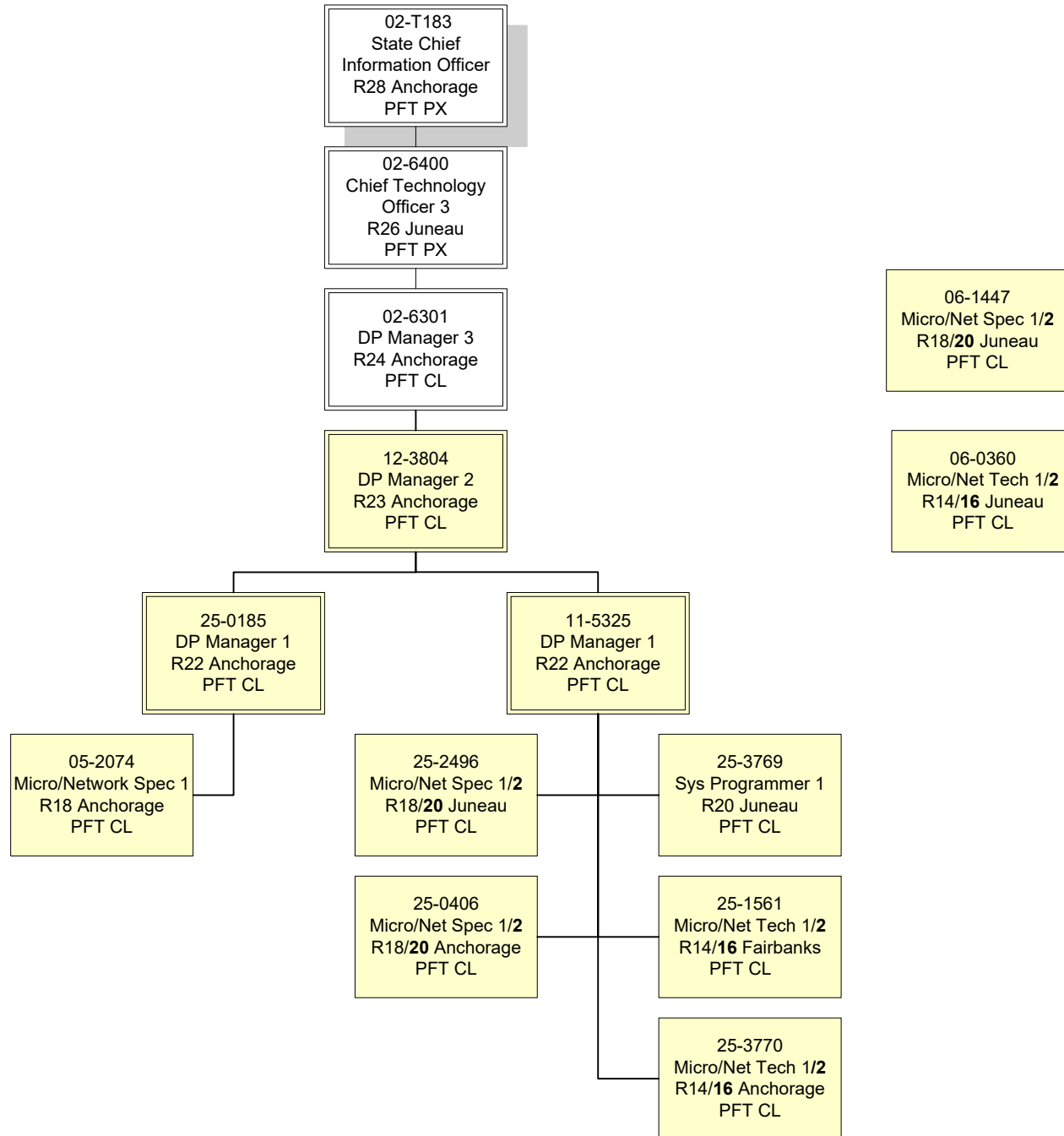
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Service Delivery Group A



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Service Delivery Group B



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 Service Delivery Group C



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Platform Services

02-T183
 State Chief
 Information Officer
 R28 Anchorage
 PFT PX

07-5080
 Chief Technology
 Officer 3
 R26 Juneau
 PFT PX

02-6601
 DP Manager 3
 R24 Anchorage
 PFT CL

**End Point Server
 Patch Management**

**Storage, Back Up
 & Disaster
 Recovery**

**Cloud
 Infrastructure**

**Database
 Services**

**Virtualization &
 Windows
 Administration**

18-7543
 DP Manager 2
 R23 Anchorage
 PFT CL

03-0027
 Systems Prog 3
 R23 Anchorage
 PFT CL

18-7043
 Systems Prog 3
 R23 Juneau
 PFT CL

02-6621
 Database Spec 3
 R22 Juneau
 PFT CL

02-3108
 Systems Prog 3
 R23 Anchorage
 PFT CL

03-0118
 Systems Prog 1/2
 R20/22 Anchorage
 PFT CL

02-3114
 Systems Prog 2
 R22 Juneau
 PFT CL

06-1944
 Systems Prog 2
 R22 Anchorage
 PFT CL

02-6511
 Systems Prog 3
 R23 Anchorage
 PFT CL

10-0381
 Database Spec 3
 R22 Anchorage
 PFT CL

02-6314
 Database Spec 3
 R22 Juneau
 PFT CL

02-6610
 Systems Prog 1/2
 R20/22 Juneau
 PFT CL

06-8532
 Systems Prog 2
 R22 Anchorage
 PFT CL

04-1024
 Systems Prog 1/2
 R20/22 Fairbanks
 PFT CL

08-1116
 Systems Prog 1/2
 R20/22 Anchorage
 PFT CL

04-1149
 Systems Prog 1/2
 R20/22 Anchorage
 PFT CL

02-6607
 Database Spec 1/2/3
 R20/21/22 Anchorage
 PFT CL

02-6404
 Database Spec 1/2/3
 R20/21/22 Anchorage
 PFT CL

11-1972
 Systems Prog 1/2
 R20/22 Juneau
 PFT CL

02-6312
 Systems Prog 2
 R22 Anchorage
 PFT CL

06-1580
 Micro/Network Spec 2
 R20 Anchorage
 PFT CL

12-1717
 Systems Prog 1
 R20 Anchorage
 PFT CL

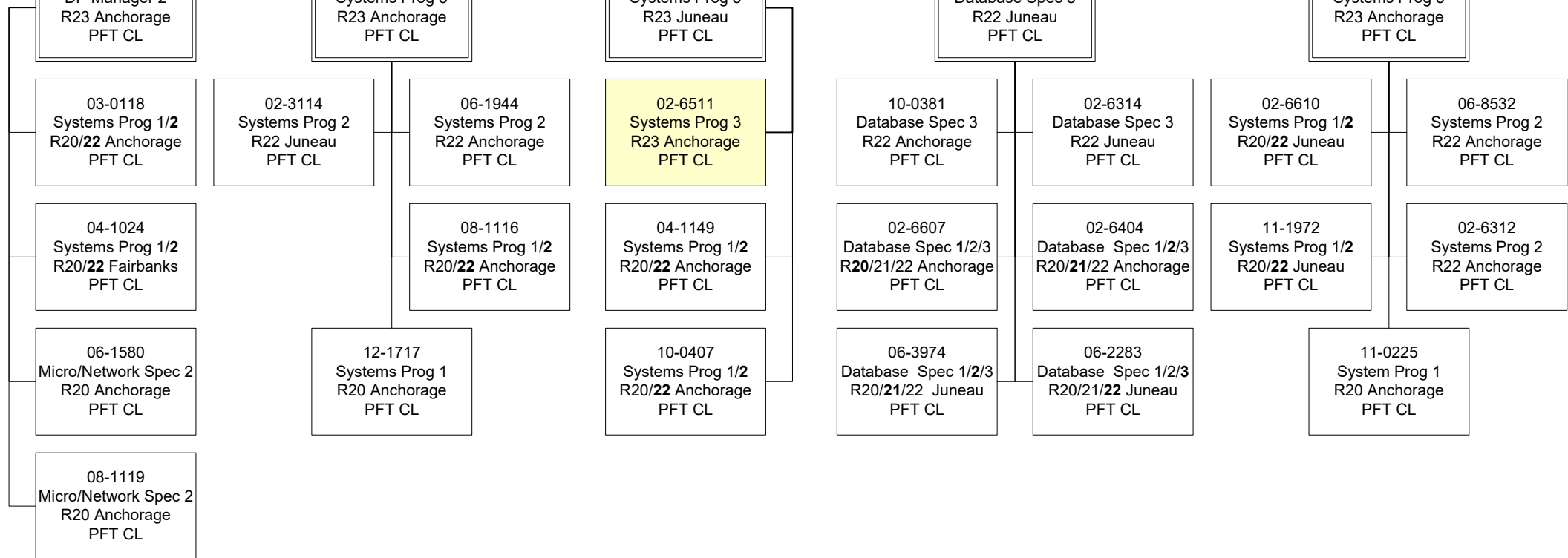
10-0407
 Systems Prog 1/2
 R20/22 Anchorage
 PFT CL

06-3974
 Database Spec 1/2/3
 R20/21/22 Juneau
 PFT CL

06-2283
 Database Spec 1/2/3
 R20/21/22 Juneau
 PFT CL

11-0225
 System Prog 1
 R20 Anchorage
 PFT CL

08-1119
 Micro/Network Spec 2
 R20 Anchorage
 PFT CL



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Application Services

02-T183
 State Chief
 Information Officer
 R28 Anchorage
 PFT PX

07-5080
 Chief Technology
 Officer 3
 R26 Juneau
 PFT PX

02-6605
 Systems Prog 4
 R25 Anchorage
 PFT CL

ID Mgmt & Directories

**Open Systems
 Unix-Solaris-
 Linux**

**Web Content
 and SharePoint**

**Enterprise & PFT
 CLpport Apps**

**Internal Svcs
 Support**

O365/PFT Cloud

25-2938
 Systems Prog 3
 R23 Juneau
 PFT CL

02-6418
 Systems Prog 2
 R22 Juneau
 PFT CL

02-1035
 Internet Specialist 2
 R19 Juneau
 PFT CL

02-6408
 Systems Prog 3
 R23 Anchorage
 PFT CL

02-6617
 Analyst/Prog 5
 R22 Juneau
 PFT CL

02-6647
 Systems Prog 3
 R23 Juneau
 PFT CL

08-0415
 Systems Prog 1/2
 R20/22 Anchorage
 PFT CL

07-5023
 Systems Prog 2
 R22 Juneau
 PFT CL

02-9001
 Systems Prog 2
 R22 Anchorage
 PFT CL

02-6502
 Systems Prog 2
 R22 Anchorage
 PFT CL

02-6415
 Systems Prog 1/2
 R20/22 Anchorage
 PFT CL

02-6523
 Systems Prog 1/2
 R20/22 Anchorage
 PFT CL

18-7430
 Systems Prog 1/2
 R20/22 Anchorage
 PFT CL

02-5148
 Systems Prog 1
 R20 Juneau
 PFT CL

10-0391
 Analyst/Prog 4
 R20 Anchorage
 PFT CL

02-0013
 Systems Prog 1/2
 R20/22 Anchorage
 PFT CL

06-4066
 Systems Prog 1/2
 R20/22 Juneau
 PFT CL

02-6304
 Systems Prog 1/2
 R20/22 Anchorage
 PFT CL