

State of Alaska FY2026 Governor's Operating Budget

Department of Administration Office of Information Technology Results Delivery Unit Budget Summary

Office of Information Technology Results Delivery Unit

Contribution to Department's Mission

Provide a robust and secure information technology infrastructure together with enterprise services that support state agencies' business needs.

Core Services

- Secure and assure the integrity of state information, engineer secure solutions to benefit the State, and respond appropriately to all security incidents to mitigate impact.
- Administration, management, and maintenance of the State's enterprise IT infrastructure that includes the Wide Area Network (WAN), Mainframe computing platform, the SOA Private Cloud (the multi-tenant secure hosting platform), and facilities.
- Administration, management, and support for Enterprise Applications: Microsoft Teams, Messaging & Directory Services, Web Services including credit card processing, myAlaska, electronic signature, and SharePoint.
- End User Services - Service Desk Manager and WebHelpDesk ticketing systems; hardware deployment and demobilization; productivity tools training; software deployment; accounting provisioning and recovery.
- Core Telephony (Juneau, Anchorage, and Fairbanks) Internet Protocol (IP) phone system; Microsoft Teams Phones; Mobile Device Management; Audio & Video conferencing; Secure Network Services; Virtual Private Network; Internet & Wireless connectivity; and call center platform services.

Major RDU Accomplishments in 2024

See components.

Key RDU Challenges

See components.

Significant Changes in Results to be Delivered in FY2026

See components.

Contact Information

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**Office of Information Technology
RDU Financial Summary by Component**

All dollars shown in thousands

	FY2024 Actuals				FY2025 Management Plan				FY2026 Governor			
	UGF+DGF Funds	Other Funds	Federal Funds	Total Funds	UGF+DGF Funds	Other Funds	Federal Funds	Total Funds	UGF+DGF Funds	Other Funds	Federal Funds	Total Funds
Formula Expenditures None.												
Non-Formula Expenditures												
Helpdesk & Enterprise Support	0.0	8,058.5	0.0	8,058.5	0.0	4,781.3	0.0	4,781.3	0.0	4,896.3	0.0	4,896.3
IT - Strategic Support	989.9	4,798.1	0.0	5,788.0	0.0	5,440.4	0.0	5,440.4	0.0	5,487.8	0.0	5,487.8
Licensing, Infrastructure & Serv	0.0	40,407.3	0.0	40,407.3	0.0	43,320.4	0.0	43,320.4	0.0	44,088.3	0.0	44,088.3
Chief Information Officer	0.0	8,178.7	0.0	8,178.7	0.0	9,846.8	0.0	9,846.8	0.0	10,130.4	0.0	10,130.4
Totals	989.9	61,442.6	0.0	62,432.5	0.0	63,388.9	0.0	63,388.9	0.0	64,602.8	0.0	64,602.8

**Office of Information Technology
Summary of RDU Budget Changes by Component
From FY2025 Management Plan to FY2026 Governor**

All dollars shown in thousands

	<u>Unrestricted Gen (UGF)</u>	<u>Designated Gen (DGF)</u>	<u>Other Funds</u>	<u>Federal Funds</u>	<u>Total Funds</u>
FY2025 Management Plan	0.0	0.0	63,388.9	0.0	63,388.9
Adjustments which continue current level of service:					
-Helpdesk & Enterprise Support	0.0	0.0	115.0	0.0	115.0
-IT - Strategic Support	0.0	0.0	47.4	0.0	47.4
-Licensing, Infrastructure & Serv	0.0	0.0	238.9	0.0	238.9
-Chief Information Officer	0.0	0.0	283.6	0.0	283.6
Proposed budget increases:					
-Licensing, Infrastructure & Serv	0.0	0.0	529.0	0.0	529.0
FY2026 Governor	0.0	0.0	64,602.8	0.0	64,602.8