

Replace Law's Case Management System

FY2026 Request: \$8,000,000
Reference No: 64696

AP/AL: Appropriation

Project Type: Information Technology / Systems / Communication

Category: Law and Justice

Location: Statewide

House District: Statewide (HD 1 - 40)

Impact House District: Statewide (HD 1 - 40)

Contact: Amber LeBlanc, Administrative Services Director

Estimated Project Dates: 07/01/2025 - 06/30/2030

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Brief Summary and Statement of Need:

The case management systems currently used by the Civil and Criminal divisions are outdated and require replacement. Civil's program is not compatible with moving to the cloud or with Virtual Private Network (VPN). The Criminal Division's program is unable to keep up with the amounts and types of evidence and experiences connectivity issues with the Court System across the state. To ensure cost efficiency, and prevent significant system failures, it is necessary to replace both systems. This project would develop and implement a single replacement solution that can effectively serve the needs of both divisions.

Funding:	<u>FY2026</u>	<u>FY2027</u>	<u>FY2028</u>	<u>FY2029</u>	<u>FY2030</u>	<u>FY2031</u>	<u>Total</u>
1004 Gen Fund	\$8,000,000						\$8,000,000
Total:	\$8,000,000	\$0	\$0	\$0	\$0	\$0	\$8,000,000

<input type="checkbox"/> State Match Required	<input type="checkbox"/> One-Time Project	<input checked="" type="checkbox"/> Phased - new	<input type="checkbox"/> Phased - underway	<input type="checkbox"/> Ongoing
0% = Minimum State Match % Required		<input type="checkbox"/> Amendment	<input type="checkbox"/> Mental Health Bill	

Operating & Maintenance Costs:

	<u>Amount</u>	<u>Staff</u>
Project Development:	0	0
Ongoing Operating:	0	0
One-Time Startup:	0	
Totals:	0	0

Prior Funding History / Additional Information:

Phase approach project
 \$8,000,000 FY2026
 \$5,000,000 FY2027

Project Description/Justification:

Phase 1: Civil Division: The case management system used by the Civil Division is outdated and is not compatible with moving to the cloud or with VPN. Additionally, the system support and maintenance is being phased out, leaving the division with no support or assistance in the event of system failure. To mitigate rising costs in the future and avoid case management system failure, the case management system must be replaced to be cloud compatible, more accessible for department staff across the state. A new system will provide federal and State privacy and confidentially law compliance, a critical requirement of the department's work.

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Phase 2: Criminal Division: The Criminal Division's case management system is cloud based and has allowed the division to transition to an almost paperless system over the last decade. However, it has struggled to connect with the Court system for electronic filing or scheduling of hearings. It has also been unable to connect with law enforcement systems for referral of cases – a step that is crucial to improve efficiency and keeping costs of prosecution services down as the number of cases and the amount of evidence in those cases continue to increase. This new shared system will meet the needs of the division and better serve the clients of the State.