

Child Support Case Management System Replacement

FY2026 Request: \$3,651,843
Reference No: 61803

AP/AL: Appropriation

Project Type: Information Technology / Systems / Communication

Category: Health/Human Services

Location: Statewide

House District: Statewide (HD 1 - 40)

Impact House District: Statewide (HD 1 - 40)

Contact: Janelle Earls

Estimated Project Dates: 07/01/2025 - 06/30/2026

Contact Phone: (907)465-1009

Brief Summary and Statement of Need:

The Child Support Enforcement Division's case management system replacement project is currently underway. The existing system relies on old technology that cannot be upgraded. The new system is planned to go live in fiscal year (FY) 2026, at which point the majority of project costs will need to be paid.

Additional funding is required in FY2026 to ensure that these commitments are met.

Funding:	FY2026	FY2027	FY2028	FY2029	FY2030	FY2031	Total
1002 Fed Rcpts	\$430,220						\$430,220
1005 GF/Prgm	\$3,221,623						\$3,221,623
Total:	\$3,651,843	\$0	\$0	\$0	\$0	\$0	\$3,651,843

<input type="checkbox"/> State Match Required	<input type="checkbox"/> One-Time Project	<input type="checkbox"/> Phased - new	<input checked="" type="checkbox"/> Phased - underway	<input type="checkbox"/> Ongoing
0% = Minimum State Match % Required		<input type="checkbox"/> Amendment	<input type="checkbox"/> Mental Health Bill	

Operating & Maintenance Costs:

	<u>Amount</u>	<u>Staff</u>
Project Development:	0	0
Ongoing Operating:	0	0
One-Time Startup:	0	0
Totals:	0	0

Prior Funding History / Additional Information:

Sec11 Ch1 SLA2021 P106 L16 HB36 \$25,529,400

The FY2021 project provided co-funding for the Tax Division's Tax Revenue Management System (TRMS) upgrade and for the Child Support case management system replacement. The TRMS upgrade was allocated \$5.0 million and Child Support was allocated \$20.5 million.

Project Description/Justification:

The new case management system is currently under development. The division has met all major project milestones, including federal approval for a commercial off-the-shelf (COTS) system. COTS system approvals have been very difficult for states under the federal child support program, and the State of Alaska was the first to gain such federal approval.

To ensure federal approval, the division incorporated project elements that were not considered in the initial capital project proposal. This includes costs for project management, business analysis, quality assurance, and independent verification and validation, bringing total project costs to

approximately \$24.2 million.

Estimated project cost by category

Design, Development, and Implementation	20,500,000
Quality Assurance	1,942,400
Independent Validation and Verification	624,700
Project Management	595,600
Business/Project Analysis	321,500
Hardware and Software	197,043
Total	24,181,243

Current project funding totals \$20,529,400, which includes \$15,529,400 in federal authority and \$5,000,000 in State matching funds. An additional \$3,221,623 in general fund program receipts as State matching funds and \$430,220 in federal authority is required to meet project needs.